MUCKAMORE ABBEY HOSPITAL INQUIRY SITTING AT CORN EXCHANGE, CATHEDRAL QUARTER, BELFAST

HEARD BEFORE THE INQUIRY PANEL ON WEDNESDAY, 19TH OCTOBER 2022 - DAY 23

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23

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| P50' S SI STER | |
| EXAMINED BY MS. KILEY | 5 |
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| 1 | THE INQUIRY RESUMED AS FOLLOWS ON WEDNESDAY, 19TH | |
|----|---|------|
| 2 | OCTOBER 2022 AT 10.00 A.M | |
| 3 | | |
| 4 | CHAIRPERSON: Good morning. Thank you. | |
| 5 | MS. KILEY: Good morning, Chair, Panel. The witness | 09:5 |
| 6 | this morning is the sister of former patient P50. I | |
| 7 | have spoken to the witness and she has confirmed that | |
| 8 | she would like her sister to be known as P50. | |
| 9 | CHAIRPERSON: Right. | |
| 10 | MS. KILEY: So we will try our best to refer to her as | 09:5 |
| 11 | P50 and then refer to the witness then as P50's sister. | |
| 12 | CHAIRPERSON: In relation to this evidence, there's no | |
| 13 | need for a more stringent restriction order? | |
| 14 | MS. KILEY: No. Thank you, Chair. | |
| 15 | CHAIRPERSON: I think the transcript starts by saying | 09:5 |
| 16 | that there is one, but in fact this just comes under | |
| 17 | the general restriction orders. | |
| 18 | MS. KILEY: The general restrictions are sufficient. | |
| 19 | CHAIRPERSON: Or the next witness may fall into a | |
| 20 | different category? | 09:5 |
| 21 | MS. KILEY: That's right. | |
| 22 | CHAIRPERSON: Okay, thank you. | |
| 23 | | |
| 24 | P50'S SISTER, HAVING AFFIRMED, WAS EXAMINED BY | |
| 25 | MS. KILEY AS FOLLOWS: | 10:0 |
| 26 | | |
| 27 | CHAIRPERSON: Thank you very much. Welcome to the | |
| 28 | Inquiry. Thank you very much indeed for coming along | |
| 29 | to give your evidence. Now, I'm going to hand you over | |

- to Ms. Kiley, who I think you've met.
- 2 MS. KILEY: Good morning.
- 3 A. Good morning.
- 4 1 Q. Yes, we met just briefly before you came in. As you
- know, my name is Denise Kiley, I am one of the counsel

10.01

10:02

10:02

- 6 to the Inquiry and I'm going to be taking you through
- 7 your evidence this morning. When we spoke this
- 8 morning, you confirmed that you would like your sister
- 9 to be known by the cipher which she has been allocated
- by the Inquiry, which is P50, isn't that right?
- 11 A. Yes.
- 12 2 Q. So I'm going to be referring to her as P50 and to you
- as P50's sister, okay?
- 14 A. Okay.
- 15 3 Q. So, whenever I read out your evidence, you will hear
- how that goes. I will ask you also, whenever you need
- 17 to refer to your sister, to just refer to her as either
- 18 P50 or "my sister".
- 19 A. Okay.
- 20 4 Q. Now, we know that that's not as easy as it sounds and
- that sometimes it doesn't work out, so if you do find
- 22 yourself referring to your sister, we will pause the
- live feed to Hearing Room B and amend the transcript,
- okay? So don't worry about it if you do, but please try
- your best to just refer to her as P50, or "my sister".
- 26 Okav?
- 27 A. Yeah.
- 28 5 Q. You have made a statement to the Inquiry and it's dated
- 29 8th September 2022. The first thing that I'm going to

| 1 | | | do is read that aloud. | |
|----|---|----|---|-------|
| 2 | | Α. | Okay. | |
| 3 | 6 | Q. | And after I do that, I will have some questions for | |
| 4 | | | you, okay? | |
| 5 | | Α. | Yes. | 10:03 |
| 6 | 7 | Q. | So are you ready for me to read that? | |
| 7 | | Α. | Yes. | |
| 8 | 8 | Q. | And I think you have a copy in front of you? | |
| 9 | | Α. | Yes. | |
| 10 | 9 | Q. | Okay. | 10:03 |
| 11 | | | | |
| 12 | | | "I, P50's sister, make the following statement for the | |
| 13 | | | purpose of the Muckamore Abbey Hospital (MAH) Inquiry. | |
| 14 | | | There are no documents produced with my statement. | |
| 15 | | | | 10:03 |
| 16 | | | My connection with MAH is that I am a relative of a | |
| 17 | | | patient who was at MAH. The relevant time period that | |
| 18 | | | I can speak about is between 2005 and 2006. | |
| 19 | | | | |
| 20 | | | My sister, P50, was admitted to MAH in and around 2005. | 10:03 |
| 21 | | | I cannot recall the date or the time of year. I | |
| 22 | | | remember that it was before December 2005, as I | |
| 23 | | | attended a Christmas party in MAH in December 2005. | |
| 24 | | | | |
| 25 | | | P50 was born on 30th July 1981. When P50 was aged | 10:03 |
| 26 | | | between 13 and 14 years old, she was severely bullied | |
| 27 | | | at school. The bullying was so bad that the school | |
| 28 | | | decided that it would be best for P50 to be | |
| 29 | | | home-schooled. This change and the bullying had a | |

| 1 | detrimental effect on P50's mental health. As P50 got | |
|----|---|-----|
| 2 | older, her behaviour became increasingly aggressive. | |
| 3 | She acted out by dying her hair different colours | |
| 4 | almost daily. She was physically abusive towards my | |
| 5 | parents and my brothers and I. She found it difficult | 0:0 |
| 6 | to cope, and tried to commit suicide. It was an | |
| 7 | extremely difficult time for our family and very | |
| 8 | upsetti ng. | |
| 9 | | |
| 10 | I encouraged my parents to ask her doctor for help as | 0:0 |
| 11 | the situation at home was very bad and was not | |
| 12 | sustainable. P50's general practitioner prescribed her | |
| 13 | Chlorpromazine that is used to treat mental disorders. | |
| 14 | This did little to help her. | |
| 15 | 11 | 0:0 |
| 16 | P50 was referred to The Young Peoples Centre in Belfast | |
| 17 | by her general practitioner. The Young Peoples Centre | |
| 18 | provides a regional adolescent psychiatric inpatient | |
| 19 | and outpatient service. They help support people | |
| 20 | suffering from mental health difficulties. She was | 0:0 |

P50 was referred to The Young Peoples Centre in Belfast by her general practitioner. The Young Peoples Centre provides a regional adolescent psychiatric inpatient and outpatient service. They help support people suffering from mental health difficulties. She was admitted to the centre that was located on the Lisburn Road, Belfast, but she managed to escape from it. She also attacked a member of staff in The Young Peoples Centre. As a result, P50 was admitted as an inpatient to Ards Mental Health Hospital in Newtownards under the 10:05 care of a consultant psychiatrist" - who you name.

"She was diagnosed with psychosis and depression.

As P50's condition was not improving, my parents met

| 1 | with the consultant psychiatrist in Ards Community | |
|----|---|------|
| 2 | Hospital to discuss the treatment available to P50. I | |
| 3 | attended the meeting with my parents. The consultant | |
| 4 | psychiatrist recommended that P50 should be admitted to | |
| 5 | hospital so that she could be trialed on medication | 10:0 |
| 6 | that would control the aggression. The consultant | |
| 7 | psychiatrist said that due to a lack of funding in | |
| 8 | mental health in Northern Ireland, P50 could only be | |
| 9 | placed in a hospital that treated patients with | |
| 10 | learning difficulties. P50 does not have any learning | 10:0 |
| 11 | difficulties. The two options available were Downshire | |
| 12 | Hospital in Downpatrick or MAH. We were not keen for | |
| 13 | P50 to go to Downshire Hospital, as my parents and I | |
| 14 | were concerned that she may be there long-term and may | |
| 15 | not be able to leave it. My parents did not want P50 | 10:0 |
| 16 | to go to MAH, as we, as a family, did not feel it was | |
| 17 | the right place for her as she does not have learning | |
| 18 | difficulties. I remember the consultant psychiatrist | |
| 19 | saying that if P50 were not admitted to either of these | |
| 20 | hospitals, she would have to go home. | 10:0 |
| 21 | | |
| 22 | As P50's condition had not improved, it was not | |
| 23 | possible for her to come home at that time. My parents | |
| 24 | and I felt that we had no option but to agree for P50 | |

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It was accepted that P50 would be admitted to MAH so that she could be assessed and prescribed medication

to be admitted as a patient to MAH, as this was the

10:06

only option available.

| 1 | that would help her. She would be released when the | |
|----|---|-------|
| 2 | correct treatment had been put in place. Although P50 | |
| 3 | was admitted voluntarily to MAH, it did not feel like | |
| 4 | that. The only option available to my parents was MAH. | |
| 5 | It was take it or leave it. | 10:07 |
| 6 | | |
| 7 | I think that P50 was admitted to MAH in and around | |
| 8 | 2005. She was approximately 24 years old. I believe | |
| 9 | that P50 was taken to MAH by staff at Ards Community | |
| 10 | Hospital. I cannot remember the date or month, but I | 10:07 |
| 11 | know she was admitted prior to December 2005 as I | |
| 12 | attended a Christmas party at MAH that year. I do not | |
| 13 | remember the name of the ward that P50 was admitted to, | |
| 14 | but I recall that it was a secure unit off from the | |
| 15 | main building. | 10:07 |
| 16 | | |
| 17 | I visited P50 with my parents each week as I had a car. | |
| 18 | I had just started working full-time with the Belfast | |
| 19 | Health and Social Care Trust, so I was only able to | |
| 20 | bring my parents to see P50 on the weekends. | 10:07 |
| 21 | | |
| 22 | On each visit, I remember thinking that MAH was not the | |
| 23 | right place for her. The patients at MAH were severely | |
| 24 | disabled. The most prominent memories that I have of | |
| 25 | my visits to MAH are the noises made by the patients. | 10:08 |
| 26 | They sounded like howls. I was concerned that this | |
| 27 | environment may unsettle P50 and set her back in her | |
| 28 | recovery. | |
| 29 | | |

When we visited P50, we met with a member of staff in a room outside the ward to discuss P50's progress. We did not meet with the same member of staff each time. I cannot recall their names or what they looked like with the passage of time. After talking with the staff 10:08 member, P50 was brought into the room to see us. P50 was prescribed Clozapine in MAH, and it seemed to help her. She remains on this medication.

In late 2005 or early 2006, P50 was diagnosed with a chest infection. My mother told me that she visited P50 on the Thursday before she became very unwell. My mother noticed that P50 was unwell and asked a staff member if she would be seen by a doctor, as she was concerned. She was told that she would and that it was just a chest infection and there was nothing to worry about. My sister had wet herself and my mother had asked could she take her to her room to change her. She was told no and that a staff member would do it. My mother did not tell me the name of the staff member. 10:09

The next day, my father received a call from MAH stating that P50 had been transferred to Antrim Area Hospital. I believe she was admitted to the Intensive Care Unit. I do not know who told my father, and he has since passed away. We were informed P50 had progressed to a critical condition on the second date of admission and was admitted to the Intensive Care Unit and was critical. I was very concerned that P50

1 got to the point where she developed a critical 2 condition from a chest infection. I believed that this 3 was a result of lack of care. My parents were very 4 upset. 5 10:10 6 I sent a letter to the clinical psychiatrist when P50 7 was in hospital, saying that my parents and I did not 8 feel that MAH was the right place for P50 in the first 9 instance and certainly not now, after this incident. The Letter said that when P50 had recovered in 10 10.10 11 hospital, that we did not want her to go back to MAH 12 and that we would take her home. I do not have a copy 13 of this letter. I believe that the clinical 14 psychiatrist contacted my parents after receiving the 15 letter and agreed that P50 could go home when she was 10:10 16 released from Antrim Area Hospital. 17 18 My parents did not file a complaint about the incident 19 I remember my father saying that he was 20 afraid that if he made a complaint, MAH may not allow 10:10 21 her to come home. As I had recently started working 22 for the Belfast Health and Social Care Trust, I did not 23 want to cause any issues by raising a formal complaint. 24 25 When P50 was discharged from Antrim Area Hospital, 10.10 26 there was no support package in place. My parents 27 looked after her. My mum, who is now in her 60s, continues to look after P50 with no care support. 28 She

29

bathes P50, cooks her meals, and brings her to places.

P50 is under the care of South Eastern Health and Social Care Trust and has been allocated a mental heal th nurse" - who you name. "The mental health nurse calls to see P50 at her home. Her role is to offer support to P50 and my mother by taking her out and 10:11 helping her. P50 spends a lot of her time lying in There have been times when the nurse asks P50 if she wants to go outside and, when P50 says no, she accepts her answer and Leaves the house. She does not offer my mother any support. My mother has asked for a 10:11 social worker to be allocated to P50 and has been told by the nurse that she does not need one as P50 is deemed mentally competent. As P50 has been diagnosed with psychosis and remains on 10:12

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As P50 has been diagnosed with psychosis and remains on medication, I do not believe that she can make decisions in her own best interest and could not live by herself. My mother suffers from severe arthritis and bronchitis, and has expressed concerns to the nurse that she may not be able to look after P50 in the near future, to which she is not getting any support on what would happen.

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P50 is on a high dose of antipsychotic medication that is regulated by Ards Community Hospital. Her bloods have to be assessed on a regular basis. My mum makes a lot of P50's choices and is involved highly in her personal care. I feel a care package should be in place if something were to happen. I do not feel P50

| Τ | can make choices and could not cope by herself. So | |
|----|---|-------|
| 2 | again, I feel this is a lack of care from the medical | |
| 3 | team. | |
| 4 | | |
| 5 | My mum was admitted with infections recently, and the | 10:12 |
| 6 | Ards Community Hospital rang me to ensure P50 was still | |
| 7 | taking her medication as consequences could be bad if | |
| 8 | she did not, yet the nurse deems her competent. | |
| 9 | | |
| 10 | My mother believes that P50 was admitted for a second | 10:13 |
| 11 | time to MAH after 2006. I do not recall this and my | |
| 12 | mother has not provided me with any information. | |
| 13 | However, she believes that P50 may have contracted MRSA | |
| 14 | from her time in MAH. | |
| 15 | | 10:13 |
| 16 | P50 remembers her time in MAH, particularly the noises | |
| 17 | that the patients made. She says that she would not | |
| 18 | want to go back to MAH. I feel responsible for P50 | |
| 19 | being admitted to MAH as I pushed my parents to seek | |
| 20 | help. I did not think that MAH was the right place for | 10:13 |
| 21 | P50 at that time, and I still think this, but it was | |
| 22 | the only viable option open to our family. The fact | |
| 23 | that only learning disability support was available to | |
| 24 | P50 shows that the mental health service in Northern | |
| 25 | Ireland at the time was inadequate. I hope that the | 10:14 |
| 26 | services have improved so that people receive the care | |
| 27 | that they need." | |
| 28 | | |
| 29 | Then across the page you give a declaration that the | |

| | | | content of the withess statements are true to the best | |
|----|----|----|---|-------|
| 2 | | | of your knowledge and belief, and you sign and date the | |
| 3 | | | statement. | |
| 4 | | Α. | (Witness Nods). | |
| 5 | 10 | Q. | Now, P50's sister, having heard me read that aloud, are | 10:14 |
| 6 | | | you content that the statement is accurate? | |
| 7 | | Α. | It's accurate as I can remember. It was over 15 years | |
| 8 | | | ago, so | |
| 9 | 11 | Q. | Yes. | |
| 10 | | Α. | From memories. | 10:14 |
| 11 | 12 | Q. | And would you like to adopt it as the basis of your | |
| 12 | | | evidence before the Inquiry? | |
| 13 | | Α. | Yes. | |
| 14 | 13 | Q. | I want to ask you, firstly, a little bit more about | |
| 15 | | | P50's admission to Muckamore. You've explained that in | 10:14 |
| 16 | | | your statement, and you say that P50 was never | |
| 17 | | | diagnosed with a learning disability, is that right? | |
| 18 | | Α. | So, she'd a normal childhood, until she suffered severe | |
| 19 | | | bullying. So, her education would have been stopped | |
| 20 | | | because they took her out, I think, after first form of | 10:15 |
| 21 | | | high school. So, she would have limited education, but | |
| 22 | | | no, I would not have thought she would have had | |
| 23 | | | learning difficulties. | |
| 24 | | | | |
| 25 | | | I do strongly remember the meeting with the | 10:15 |
| 26 | | | psychiatrist, who had stated she needed a secure unit - | |
| 27 | | | I think that was the issue, where Downshire wasn't a | |
| 28 | | | secure unit - to trial her on this medication, | |
| 29 | | | Clozapine. And if we didn't agree to it, then | |

| 1 | | | Downshire was the only option, but she would not | |
|----|----|----|---|------|
| 2 | | | believe able to be trialed on this medication because | |
| 3 | | | it required a secure facility. The only money was in | |
| 4 | | | learning difficulties, so it would have to be Muckamore | |
| 5 | | | Abbey Hospital. That was the conclusion of the | 10:1 |
| 6 | | | meeting. | |
| 7 | 14 | Q. | Did you understand then that the sole purpose of her | |
| 8 | | | admission to Muckamore was to try her on Clozapine? | |
| 9 | | Α. | On this medication, yeah. | |
| 10 | 15 | Q. | And you were told that that the only place that that | 10:1 |
| 11 | | | could happen was Muckamore, is that right? | |
| 12 | | Α. | I think the indication was that was the only secure | |
| 13 | | | facility that they had to do that, yes. | |
| 14 | 16 | Q. | Can you tell the Panel a little more about the type of | |
| 15 | | | difficulties that your sister was having just in the | 10:1 |
| 16 | | | lead-up to her admission to Muckamore? | |
| 17 | | Α. | So it was it had started with she was severely | |
| 18 | | | bullied. We did get letters from the school stating | |
| 19 | | | they were very, very sorry for the level of bullying | |
| 20 | | | that she had received. I think my mum has copies of | 10:1 |
| 21 | | | that from the school itself. | |
| 22 | | | | |
| 23 | | | So, it started off like obsessive kind of behaviour and | |
| 24 | | | you could see a deterioration in the mental health, | |
| 25 | | | where she was constantly going on about stuff that | 10:1 |
| 26 | | | maybe the bullies had started saying about her hair and | |
| 27 | | | stuff. She would go into a constant she was dying | |
| 28 | | | it nearly every day. Then, it became quite aggressive. | |
| 29 | | | And I just remember it was just it was a horrific | |

- time where she actually would go for my mother and pull
- 2 at her hair and stuff. It was quite violent in nature
- in the house. And then she'd tried to commit suicide.

5 And it just -- it was a continuum. It couldn't have

10:17

10.17

10:17

10:17

10 · 18

- 6 been kept, the house, with medication, you know. You
- 7 couldn't have went on in a home environment with the
- 8 amount of aggression that was going on.
- 9 17 Q. Yes.
- 10 A. So I had said, look, this is not foreseeable to my
- 11 parents, you cannot -- you are going to have to get
- proper help for P50 to be able to -- for her to
- function.
- 14 18 Q. I'm just going to get you to pause there because you
- 15 mentioned your sister's name.
- 16 A. Sorry.
- 17 19 Q. That's absolutely fine, it's easily done. If we could
- pause the feed, please.
- 19 A. Sorry.
- 20 20 Q. Okay. You were saying there that you felt that it
- 21 wasn't feasible for your sister to remain at home, is
- 22 that right?
- 23 A. No.
- 24 21 Q. And you had already explained to the Panel the purpose
- of the admission, as you understand it, the Clozapine
- 26 trial. Were you given any indication of how long the
- 27 admission to Muckamore would last at that time?
- A. No. No. Not that I remember, no.
- 29 22 Q. Was it ever indicated that she would receive any other

- 1 types of treatments in Muckamore aside from the 2 medication?
- 3 Α. I think she'd been on the Chlorpromazine but it had not controlled it. And then they'd tried her at The Young 4 5 Peoples Centre, and she'd attacked a member of staff there, so I think they detained her under the Mental 6 7 Health Act, I think, then. Then, Ards then inpatients, 8 when it used to be open - I don't know whether Ards 9 inpatients still exists - she was in there then, and that's when they had said she wasn't really getting any 10:18 10 11 better with anything that they could do there, so there was this medication that they could trial her on, but 12 13 it had to be a secure facility to do that. Otherwise, 14 it would have to be, I think it was long-term Downshire she would be in --15

10:19

10:19

- 16 23 Yeah. Q.
- -- because they couldn't trial her on this medication 17 Α. 18 Or I think maybe just sent home then. 19 we couldn't have went back to the position we were in 20 at home because it was getting too, too bad to be able 21 to control in the house.
- 22 You mentioned an earlier detention, but the time 24 Q. Yes. 23 that she was sent to Muckamore, it was a voluntary 24 admission, isn't that right?
- 25 I cannot remember. I think we were told -- I mean, she 10:19 Α. was detained under the Mental Health Act, so whether 26 they said -- but I think it was put to her parents, my 27 28 parents, that it was Downshire or Muckamore. 29 sure if they had still her detained. You would have to

- 1 get her medical records to see then.
- 2 25 Okay. And I think you said you can't recall the name Q.
- 3 of the ward that she was in in Muckamore, is that
- 4
- 5 I remember it was not the main building. Any time I Α.

10:20

- 6 drove down, it was the side building off the side.
- 7 There was like a car park and stuff where you could
- 8 park outside it.
- 9 You mentioned earlier that you were told that she 26 Q.
- needed a secure ward? 10
 - 10.20
- 11 Yeah. Α.
- 12 27 So the ward she was on was secure, is that right? Q.
- 13 Secure, yeah. Α.
- 14 28 Q. Did you ever visit inside the ward?
- 15 we would have been in to visit her, but they'd have Α.
- 16 brought her to a room each time that we came. We never
- 17 actually seen her room or anywhere around where she
- 18 actually stayed. So, it was just a room she was
- 19 brought to for us.
- 20 29 To a room that was separate to the ward, is that right? 10:20 Q.
- 21 (Witness Nods). Α.
- 22 I think did you say there you never saw her room? 30 Q.
- 23 Α. No.
- 24 You never saw her bedroom. Did you ever see inside the 31 Q.
- 25 ward? 10:20
- 26 Α. No.
- 27 32 Q. Were you ever given a reason for that?
- 28 Α. No.
- 29 Did you ever ask to go in and see where she slept? 33 Ο.

- 1 A. My mother, the time she had taken the chest infection,
- 2 my mother said that she coughed so violently that she
- 3 obviously wet herself and she said could she take her

10.21

- 4 to change. So, they'd told her no. They didn't
- 5 question that, so they didn't.
- 6 34 Q. When you say "they", do you mean your parents didn't
- 7 question it?
- 8 A. Yeah.
- 9 35 Q. Okay. I think you said in your statement you visited your sister weekly, isn't that right?
- 11 A. Yes.
- 12 36 Q. What was your impression of Muckamore Abbey Hospital on those visits?
- A. I didn't -- I felt she was quite unsettled, but then
 her mental state obviously when she'd seen us. She
 didn't want to be in any of those facilities, which was
 understandable. And again, as I say, there was noises
 that were made, people you felt were in distress. So I
- don't know was that part of their condition, or...
- 20 37 Q. Did your sister ever tell you what she thought of 10:21

 Muckamore Abbey Hospital?
- 22 A. She feared going, you know, back. As my mum says,
- there was another incident where she was I cannot
- 24 remember that where again it was due to the
- 25 medication, they had to reassess the medication at one
- stage. I don't remember that time, so I don't.
- 27 38 Q. You're referring to that second admission --
- 28 A. Yes.
- 29 39 Q. -- that your mother referred to?

- 1 A. Yes.
- 2 40 Q. Which she thought, I think, was around 2006?
- 3 A. I can't remember.
- 4 41 Q. Okay. But thinking back to those initial visits that
- 5 you attended weekly with your parents, I'm wondering

10.22

10:22

10:23

- 6 whether your sister ever spoke to you about what she
- 7 thought of Muckamore at that time?
- 8 A. She was quite distressed. So, it wasn't until the
- 9 medication -- there was a bit of control then; the
- medication did start to control her sort of symptoms.
- But any time you were down, she was quite distressed,
- 12 wanted home obviously. That's all you got from her,
- 13 you know, she wanted home each time.
- 14 42 Q. And you described meeting with a member of staff
- outside the ward to discuss your sister's progress.
- 16 Did that happen every time you visited?
- 17 A. I can't remember. My mum and dad would have went down
- throughout the week as well, so I don't know. They
- 19 would need to -- again, it's very long ago.
- 20 43 O. Okay. One of the particular incidents that you detail
- in your statement, and you mentioned whenever you were
- 22 giving me an answer just now, was the time that your
- 23 sister has a chest infection, so I want to ask you a
- little bit about that. That was, you say, in late
- 25 2005/early 2006. You have described in your statement
- that she was in a critical condition and was admitted
- to Antrim Hospital. One of the things you say at
- paragraph 11 was that you believed that that was
- because of a lack of care. Why do you think that?

| 1 | | Α. | Well, when my mum was down, she'd wet herself; again | |
|----|----|----|---|-------|
| 2 | | | asked could she change her, "A member of staff will | |
| 3 | | | change her". My mum said "I'm very concerned" - she | |
| 4 | | | told me that, that she was concerned about her chest | |
| 5 | | | infection - and she was told that it was just a chest | 10:23 |
| 6 | | | infection, the doctor would see her at some stage. And | |
| 7 | | | the next instance, it was a case of a phone call. That | |
| 8 | | | was the next day. So, they were down the Thursday when | |
| 9 | | | all that had happened. And the Friday then, she got a | |
| 10 | | | phone call to say she had been admitted to Antrim Area | 10:24 |
| 11 | | | Hospital. Then, the Saturday I think she was in the | |
| 12 | | | Friday, and then the Saturday she was moved to the | |
| 13 | | | intensive care, because I got a phone call from my | |
| 14 | | | father saying look, we have got a phone call here | |
| 15 | | | saying that your sister is critical and we're going to | 10:24 |
| 16 | | | have to go down. | |
| 17 | 44 | Q. | So it was the Thursday that your mother saw her and the | |
| 18 | | | Friday that she was admitted to the hospital, and then | |
| 19 | | | Saturday was intensive care? | |
| 20 | | Α. | Yeah. | 10:24 |
| 21 | 45 | Q. | And on the Thursday then, you had mentioned in your | |
| 22 | | | statement that whenever your mother visited, she asked | |

25 A. Yes.

doctor?

23

24

10:24

26 46 Q. Do you know if your sister was seen by a doctor in Muckamore on that Thursday?

A. No, because all the answer was was that she would be seeing a doctor. So, we don't know.

a staff member if your sister would be seen by a

- 1 47 Q. Okay. Is there anything in particular that you felt 2 that Muckamore staff should have been doing but were 3 not doing at that time?
- 4 A. I don't know.
- 5 48 Q. Okay. In terms of the condition that your sister was 10:25 in, how long was she in the Intensive Care Unit?

- 7 A. I can't remember exactly but she was, I think, quite a
 8 -- maybe a couple of weeks maybe; a week maybe in the
 9 intensive care and then moved into -- I don't know.
- 10 You'd have to go back and look at notes, I would say.
- 11 49 Q. But then she eventually came home then?
- 12 A. We took her. We didn't let her return to Muckamore 13 from that incident then. So she went from Antrim Area 14 back to her family house.
- 15 50 Q. And you described, I think, you and your family not
 10:25
 16 wanting to make a complaint at the time. Can you tell
 17 the Panel a bit more about your thinking at that time
 18 and why you didn't want to do that?
- 19 I think it's my father more didn't want to make a Α. complaint because he felt that if we said, look, we 20 10:25 need to have her home, where they would not have let 21 22 her come home if we'd have started a whole complaint 23 So, he was just like we just need her home, 24 we need her protected and home. And, luckily, the 25 medication obviously had controlled stuff, so there was 10:26 no more of the aggressive behaviour. There's still 26 27 behaviours there that are quite hard to deal with, but 28 the aggression had gone with the medication that she's 29 on.

| 1 | 51 | Q. | Just still thinking about that move home, you had | |
|----|----|----|---|-------|
| 2 | | | mentioned sending a letter to your sister's clinical | |
| 3 | | | psychiatrist, who was based in Ards. You say that he | |
| 4 | | | agreed that she could go home. Do you recall whether | |
| 5 | | | there was any communication between your family and | 10:26 |
| 6 | | | Muckamore at that time about her ongoing care or | |
| 7 | | | transition home? | |
| 8 | | Α. | I don't remember. My mother wouldn't remember. It's | |
| 9 | | | 15 plus years, so hard to remember. | |
| 10 | 52 | Q. | Okay. You mentioned earlier that your mother thought | 10:26 |
| 11 | | | that your sister was admitted to Muckamore for a second | |
| 12 | | | time? | |
| 13 | | Α. | (Wi tness Nods). | |
| 14 | 53 | Q. | Now, I know you have said that you don't recall that. | |
| 15 | | Α. | (Wi tness shakes head). | 10:27 |
| 16 | 54 | Q. | But in your statement in relation to this, you say that | |
| 17 | | | your mother has told you that she believed that your | |
| 18 | | | sister might have contracted MRSA from her time | |
| 19 | | Α. | Yeah. | |
| 20 | 55 | Q. | at MAH? | 10:27 |
| 21 | | Α. | Yeah. | |
| 22 | 56 | Q. | I just wonder can you tell the Panel a bit more about | |
| 23 | | | that, what your mother has told you about that? | |
| 24 | | Α. | well, that's all that she said, that she believed that | |
| 25 | | | there was a period that P50 did have MRSA. | 10:27 |

27

28

29

57

Q.

Α.

58 Q.

Sorry. Sorry.

I'm just going to pause you there, P50's sister.

That's absolutely fine. I'll just ask -- I see the IT

guys are pausing the transcript and I'll come back to

| 1 | | | you. We're ready. | |
|----|----|----|---|-------|
| 2 | | | | |
| 3 | | | You mentioned there there was a time that your sister | |
| 4 | | | did have MRSA? | |
| 5 | | Α. | I believe my sister possibly had MRSA twice. I think | 10:27 |
| 6 | | | she might have had it in Ards Hospital as well. | |
| 7 | 59 | Q. | Okay. | |
| 8 | | Α. | So that's my recollection is she had it in Ards, and | |
| 9 | | | my mum remembers that she contracted it in Muckamore as | |
| 10 | | | well. | 10:28 |
| 11 | 60 | Q. | Okay. But you don't have any personal knowledge or any | |
| 12 | | | further information about her contracting it at MAH? | |
| 13 | | Α. | (Wi tness Shakes Head). | |
| 14 | 61 | Q. | Okay. The final thing I wanted to ask you about was | |
| 15 | | | something that you mentioned at paragraph 15 of your | 10:28 |
| 16 | | | statement, which is that you say that P50 remembers her | |
| 17 | | | time at Muckamore. | |
| 18 | | Α. | (Wi tness Nods). | |
| 19 | 62 | Q. | And she says that she doesn't want to go back. | |
| 20 | | Α. | (Wi tness Nods). | 10:28 |
| 21 | 63 | Q. | Can you tell the Panel a bit more about what your | |
| 22 | | | sister has told you about her memories of Muckamore? | |
| 23 | | Α. | Just she's scared and wouldn't want to return to | |
| 24 | | | Muckamore. And just the noises, and how she generally | |
| 25 | | | felt. I mean, my sister still, to a certain extent, | 10:28 |
| 26 | | | she couldn't give evidence or anything, you know, so it | |
| 27 | | | would be just that she doesn't want to go back. It | |
| 28 | | | would be fearful of going back to Muckamore. It was a | |
| 29 | | | secure style of unit. so I think that probably put the | |

| 1 | | | fear too into her, you know, that she was put there | |
|----|----|----|---|-------|
| 2 | | | secure, as a secure unit. | |
| 3 | 64 | Q. | And that fear is something that she has expressed | |
| 4 | | | directly to you, is that what you're saying? | |
| 5 | | Α. | Yeah. | 10:29 |
| 6 | | | MS. KILEY: well, P50's sister, those are all the | |
| 7 | | | particular questions that I have for you. I wanted to | |
| 8 | | | give you an opportunity, though, to tell the Panel | |
| 9 | | | anything else that you would like about your sister's | |
| 10 | | | stay at Muckamore or your family's experience with | 10:29 |
| 11 | | | Muckamore. | |
| 12 | | Α. | Well, I just feel my sister didn't have learning | |
| 13 | | | difficulties. I didn't feel that it was the place to | |
| 14 | | | trial the medication. If it had to be a secure unit, | |
| 15 | | | can there not be other secure units in Northern Ireland | 10:29 |
| 16 | | | that you can do that in, rather than putting her | |
| 17 | | | somewhere that really isn't for her? | |
| 18 | | | | |
| 19 | | | Yes, at the time we really did not want her to go to | |
| 20 | | | Muckamore Hospital, so we didn't. But we didn't want | 10:29 |
| 21 | | | her long-term Downshire neither. We just wanted some | |
| 22 | | | sort of control with her behaviours that you could | |
| 23 | | | manage it at home. And it was a pretty horrific time | |
| 24 | | | for my family, so it was, back then. | |
| 25 | | | MS. KILEY: well, thank you for coming along and | 10:30 |
| 26 | | | telling your sister's story and your family's story to | |
| 27 | | | the Inquiry. The Panel may have some questions for | |
| 28 | | | you. | |

| 1 | | | THE WITNESS WAS QUESTIONED BY THE INQUIRY PANEL | |
|----|----|----|--|-------|
| 2 | | | AS FOLLOWS: | |
| 3 | | | | |
| 4 | | | CHAIRPERSON: Yes, Prof. Murphy. | |
| 5 | | | PROF. MURPHY: You said that your sister fears going | 10:30 |
| 6 | | | back to MAH? | |
| 7 | | Α. | (Wi tness Nods). | |
| 8 | 65 | Q. | Do you know whether she's and you describe her being | |
| 9 | | | made upset and anxious by the kind of noises some of | |
| 10 | | | the other patients were making. Did she make it clear | 10:30 |
| 11 | | | to you whether she was scared of the other patients or | |
| 12 | | | scared of the staff, or both? | |
| 13 | | Α. | She didn't, no. | |
| 14 | 66 | Q. | No? | |
| 15 | | Α. | No. I mean, when I was present, I would have heard | 10:30 |
| 16 | | | those noises too, but it could have been part of their | |
| 17 | | | condition that they had. It was a bit distressing, so | |
| 18 | | | it was. So, somebody with quite bad mental health, | |
| 19 | | | then to have to be on a regular basis of listening to | |
| 20 | | | those, you know, that wouldn't have helped her. | 10:31 |
| 21 | 67 | Q. | Yes. | |
| 22 | | Α. | That was us feeling as a family leaving, you know. | |
| 23 | | | It's pretty distressing. | |
| 24 | 68 | Q. | Yes. I just had one other question. You say your | |
| 25 | | | mum's caring for her on her own now? | 10:31 |
| 26 | | Α. | Yeah. | |
| 27 | 69 | Q. | Does she not get any kind of community support? | |
| 28 | | Α. | So, she has a mental health nurse that comes out, but | |
| 29 | | | the mental health nurse I have been on the phone to | |

| 1 | | | recently because I don't feel that she's providing the |
|----|----|----|---|
| 2 | | | support that my mum needs. My mum was admitted to |
| 3 | | | hospital, she took quite a severe kidney infection |
| 4 | | | there. So my brother was in the house then and he made |
| 5 | | | sure she got her medication, because I don't live with 10:31 |
| 6 | | | them, so I don't. But her mental health nurse has said |
| 7 | | | because she's on the medication, she deems my sister to |
| 8 | | | be competent in her choices; she can make her own |
| 9 | | | choices. And, therefore, she can't make her go to |
| 10 | | | certain things and she can't make her. So, if P50 10:32 |
| 11 | | | if my sister says she doesn't want to do certain things |
| 12 | | | |
| 13 | | | CHAIRPERSON: Just pause for a second, sorry. |
| 14 | | | THE WITNESS: It's very hard not to. |
| 15 | | | CHAIRPERSON: It's very hard. Yes, we're okay. 10:32 |
| 16 | | | THE WITNESS: So, if my sister says she doesn't want to |
| 17 | | | do certain things, then she's accepting that. I have |
| 18 | | | said I don't feel that that is fair because she should |
| 19 | | | be doing more. If she was out to day procedures and |
| 20 | | | day units and stuff and doing stuff, that would help, I $_{ m 10:32}$ |
| 21 | | | think, a lot; where she's in bed most of the week, and |
| 22 | | | |
| 23 | | | PROF. MURPHY: So from what I understand from what |
| 24 | | | you're saying, she's being offered things like day care |
| 25 | | | or day |
| 26 | | Α. | No, she hasn't. Well, she is being offered and if she |
| 27 | | | says no, then they're accepting that. |
| 28 | 70 | Q. | She says no and they accept it? |

A. Yeah.

- 1 71 Q. And the mental health nurse visits, what, once a week?
- 2 A. I think it's once a week, yeah. I think it's once a
- week.
- 4 PROF. MURPHY: Okay. Thank you.
- 5 CHAIRPERSON: Could I just ask, and I'm a lay person in 10:33
- these terms, what I don't quite understand is the level

10:33

10:34

- 7 of your sister's disability. I am using that
- 8 expression in a wide way. Obviously she has no
- 9 learning disability at all?
- 10 A. (Witness Nods).
- 11 72 Q. She can communicate with you fully?
- 12 A. (Witness Nods).
- 13 73 Q. So she can tell you what's going on and what has
- happened to her?
- 15 A. (Witness Nods).
- 16 74 Q. But is it that she suffers very severe depression at
- 17 the moment?
- 18 A. She's still on Clozapine, so they have said that is for
- 19 psychosis. That does control. This is an awful way to
- describe it, but back when she was -- before she was on 10:33
- all this, I don't know if you've ever watched the film
- The Exorcist? That was like my sister. She was out of
- control. It was like crazy. It was like watching
- something... you know, she'd went from a lovely little
- 25 girl into something that you would not recognise.
- 26 75 Q. Right.
- 27 A. And it was very distressing.
- 28 76 Q. No, I'm sure. I'm sure it must be.
- 29 A. Well, she's under a psychiatrist as well. I don't know

| 1 | | | how often see sees her psychiatrist. But that | |
|----|----|----|---|------|
| 2 | | | Clozapine, she's been on that since she's, what age, in | |
| 3 | | | her early 20s. So, she maintains quite a level of | |
| 4 | | | that, and her bloods are monitored and so forth. But | |
| 5 | | | that has seemed to have controlled whatever that was. | 10:3 |
| 6 | 77 | Q. | And with that medication, to what extent can she | |
| 7 | | | function? You say in your statement things like "My | |
| 8 | | | mother would bathe her". | |
| 9 | | Α. | I feel with her, she just will not do anything, you | |
| 10 | | | know. | 10:3 |
| 11 | 78 | Q. | Right. | |
| 12 | | Α. | She lies under stuff. Now, you can get her to go out | |
| 13 | | | and stuff. You'd need to be in her company to sort of | |
| 14 | | | understand her difficulties, yeah. | |
| 15 | | | CHAIRPERSON: All right. Thank you. I'm sorry to have | 10:3 |
| 16 | | | gone into that but I just needed to understand. But | |
| 17 | | | can I just thank you very much indeed for coming to | |
| 18 | | | tell us about your sister. And it has been helpful | |
| 19 | | | because it's looking at the topic of admission to | |
| 20 | | | Muckamore, which is obviously an important topic for | 10:3 |
| 21 | | | this Inquiry to consider. Thank you very much indeed | |
| 22 | | | for coming to help us. | |
| 23 | | | THE WITNESS: Thank you. | |
| 24 | | | CHAIRPERSON: Okay, if you'd like to go with Jaclyn. | |
| 25 | | | THE WITNESS: Okay. | 10:3 |
| 26 | | | | |
| 27 | | | THE WITNESS THEN WITHDREW | |
| 28 | | | | |

MUCKAMORE ABBEY HOSPITAL INQUIRY SITTING AT CORN EXCHANGE, CATHEDRAL QUARTER, BELFAST

HEARD BEFORE THE INQUIRY PANEL ON WEDNESDAY, 19TH OCTOBER 2022 - DAY 23

TRANSCRIPT SUBJECT TO RESTRICTION ORDER NO. 12

Gwen Malone Stenography Services certify the following to be a verbatim transcript of their stenographic notes in the above-named action.

GWEN MALONE STENOGRAPHY SERVICES

23

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