MUCKAMORE_ABBEY_HOSPITAL_INQUIRY SITTING_AT_CORN_EXCHANGE, CATHEDRAL_QUARTER, BELFAST

<u>HEARD BEFORE THE INQUIRY PANEL</u> <u>ON WEDNESDAY, 26TH APRIL 2023 - DAY 37</u>

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1 THE INQUIRY RESUMED at 10:00 A.M. ON WEDNESDAY, 26TH 2 APRIL 2023, AS FOLLOWS: 3 4 CHAI RPERSON: Yes. Good morning. 5 MS. BRIGGS: Yes, good morning, Chair, and good 10:06 6 morning, members of the Panel. Today you will be 7 hearing evidence from Mr. Alistair Finlay on behalf of 8 Queen's University, Belfast. He is the acting 9 university secretary and he has provided a statement regarding module 4, that's staffing. The reference for 10:06 10 11 the record is FTM-095-1. It's an 11-page statement with five exhibits. The total length is 170 seven 12 13 pages. Unless there is anything further at this stage, 14 I propose to call the witness. 15 10:07 16 ALISTAIR FINLAY, HAVING BEEN SWORN, WAS EXAMINED BY 17 MS. BRIGGS AS FOLLOWS: 18 19 CHAIRPERSON: Mr. Finlay, thank you very much for 20 coming to assist the Inquiry and thank you for your 10:07 statement and exhibits. We haven't met. I don't think? 21 22 No, I don't think we have. Α. 23 CHAI RPERSON: My apologies. I normally come and see 24 the witness. I will hand you over to Ms. Briggs. 25 Mr. Finlay, we've met earlier this MS. BRIGGS: 10.07 26 morning, my name is Sophie Briggs. I am one of the 27 counsel team to the Inquiry. I am going to start with some very straightforward questions, okay? 28 29

1			You've provided a statement on behalf of Queen's for	
2			the Inquiry, isn't that right? It's dated 3rd February	
3			2023.	
4		Α.	That's correct.	
5	1	Q.	You have a copy of that statement in front of you?	10:08
6		Α.	I do.	
7	2	Q.	It's 11 pages with five exhibits; isn't that right?	
8		Α.	That's correct.	
9	3	Q.	Are you content to adopt the contents of that statement	
10			as the basis of your evidence to the Inquiry?	10:08
11		Α.	I am.	
12	4	Q.	You will recall that you were asked to give evidence on	
13			four areas related to module 4. That's the staffing	
14			element. I am going to go into those in turn. I'm not	
15			going to read your statement into evidence. I have	10:08
16			explained that to you this morning. The Panel and Core	
17			Participants have copies of that statement. I will	
18			take you to parts of it as we go along.	
19		Α.	Thank you.	
20	5	Q.	I am going to start with Section 1 which is on internal	10:08
21			page 1, which is qualifications and position. You say	
22			there that you're currently the Acting University	
23			Secretary responsible for the legal, governance and	
24			compliance matters of the university. How long have	
25			you held that role for, Mr. Finlay?	10:09
26		Α.	I have been in that position since September last year.	
27	6	Q.	You say later on in that paragraph 1.1 that you have	
28			worked at Queen's University, Belfast, since 2016 in	
29			several roles. Very briefly, could you outline to the	

Panel what those roles have been?

- A. Yes, certainly. My initial role is Faculty Director of
 Operations for Medicine, Health and Life Sciences.
 That was effectively running the business of the
 faculty. Then I left there, and I have been the Acting 10:09
 Human Resources Director for just over two years prior
 to moving to this role.
- 8 7 Thank you very much, Mr. Finlay. At paragraph 1.2 you **Q**. 9 say there that Professor Michael Brown, School of Nursing and Midwifery, and Professor Aidan Feeney, 10 10.09 11 School of Psychology, have provided and coordinated the provision of information to provide this statement to 12 13 the Inquiry. Can I ask very generally what type of 14 assistance taps they have provided in relation to 15 compiling your statement? 10:10
- 16 Yes. So, when we received the request from the Inquiry Α. for this information, I gathered together appropriate 17 18 members from the two schools, and the schools nominated 19 had Michael Brown and Aidan Feeney as the most appropriate members of staff. We worked through the 20 10:10 21 questions of the Inquiry, and they provided had the 22 relevant components that we pooled together 23 subsequently to form this statement from the 24 university. I would say that, you know, the university 25 stands ready to support the Inquiry in any way 10.10whatsoever. If there are matters of a more 26 27 technicality nature that require deeper understanding 28 of, for example, placements and education, it may well 29 be that they would be better placed to come to the

1 Inquiry in due course, but we are very happy to support 2 the Inquiry in that way. 3 8 Q. Thank you very much, Mr. Finlay. I am going to turn to the first of the four areas that you were asked to 4 5 address. If we pull up page 2 Section 3 of the 10:11 6 statement, please. That topic is Module 4B, it's the 7 training and recruitment of learning disability nurses. 8 9 At paragraph 3.1 there, Mr. Finlay, you say: 10 10.11 11 "Queen's University Belfast (Queen's) is the sole 12 provider of learning disability preregistration 13 programme in Northern I reland. There have been no 14 other providers". 15 10:11 16 The Inquiry have received a statement from the Open 17 University and a representative will attend tomorrow to 18 give evidence on their behalf. They say that they have 19 also provided the Learning Disability course, the 20 preregistration course, since October 2020. Are you 10:11 21 aware of that? 22 No, I'm not. It has always been my understanding since Α. 23 operating -- when I was operating in the faculty, that 24 Queen's was so sole provider of that programme. That 25 and Midwiferv were understood to be exclusive to 10.12 Queen's. Clearly, the providers of nurse training in 26 27 Northern Ireland are Queen's, Ulster University and the 28 Open University, but I am not aware that they were undertaking that training. 29

9 Q. 1 Okay. Thank you very much, Mr. Finlay. You say at 2 paragraph 3.3 that the course: 3 "Commences annually in September with places 4 5 commissioned directly by the Department of Health in 10:12 6 response to workforce planning requirements". 7 8 Can I ask what is meant by that in reality? Is it that 9 the Department of Health set the amount of places on the course? 10 10.1211 Α. Yes, it does. Nursing, undergraduate nursing is 12 delivered on behalf of the Department of Health because 13 the Department of Health pays the fees for that course, 14 and it also pays a bursary to the students. So, we are, in effect, a supplier to the Department of Health 15 10:13 16 and they commission the numbers for each of the 17 programmes of the different types of nursing training 18 that we deliver. 19 CHAIRPERSON: So, in Northern Ireland the bursary 20 continued when I think it was stopped in England, 10:13 21 wasn't it? 22 That's correct. Northern Ireland is distinct in that Α. 23 facility but it's only open to students from Northern 24 Ireland. Even if we have applicants that come from 25 Great Britain, for example, they are not eligible for 10.1326 the bursarv. 27 CHAI RPERSON: Otherwise you would be flooded? 28 Exactly. Α. 29 10 MS. BRI GGS: Okay. Mr. Finlay, at paragraph 3.5, if we Q.

9

1 could scroll down, you say there are 120 students on 2 the three-year learning disability programme. Is that 120 overall, as in 40 in each year group? 3 Yes. 40 is about the norm for a number of commissioned 4 Α. 5 learning disability places per year. 10:14 6 DR. MAXWELL: Can I clarify is that the number of 7 places or the number of filled places? I understood 8 there was some difficulty in recruiting to all the 9 places available. That being the number -- that generally is the number 10 Α. 10.14 11 of places and we generally fill our places. We can get detailed data in relation to the numbers that have come 12 13 on to each. 14 DR. MAXWELL: I think it would be interesting to know 15 because certainly across the UK in general, a number of 10:14 16 universities are unable to fill their commissioned 17 places. 18 There is very high demand for nursing in general. Α. 19 DR. MAXWELL: Yes but not LD nursing. Not necessarily learning disability. We do have 20 Α. 10:14 21 potentially some applicants who move from their first 22 choice of pathway into learning disability, but we can get data on all of that. 23 24 DR. MAXWELL: Thank you. Mr. Finlay, your evidence was that 25 11 Q. MS. BRI GGS: 10.1526 generally there is about 40 in each year group. Can I 27 ask has that been the case over previous years as well? 28 It has, yes. Α. 29 When did the preregistration Learning Disability course 12 Q.

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 A. I don't have that detail immediately to hand but I can we can get that. 13 Q. Would your evidence to the Inquiry be that it's been around 40 places since that course commenced, or has that varied? A. I think it's been about 40 but I would have to verify that. 9 14 Q. How does that 40 figure compare with the other preregistration nursing programmes? a. It's by some way the smallest of the other programmes between Adult, Children's, Young People, Mental Health and Midwifery. 15 Q. You say by some way the smallest; could you give us a bit more detail on that? 16 A. Adult nursing will have hundreds. 17 16 Q. Would it then be that the highest number of places is in adult nursing? 19 A. In adult nursing. 20 17 Q. Okay. I want to ask you more generally about workforce test planning because you've mentioned it at paragraph 3.3 and I read it into the record earlier. The Inquiry has heard some evidence regarding workforce planning by the Department of Health. It specifically heard that in 2009, there were a number of recommendations made in a test 20 09, there were a number of recommendations made in a test 21 performing report that was commissioned by the Department of Health and it was produced by Deloitte. Are you aware at all of that report, Mr. Finlay? 29 A. No, I'm not. 	1			actually begin?	
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	27			Department of Health and it was produced by Deloitte.	
29 A. No, I'm not.	28			Are you aware at all of that report, Mr. Finlay?	
	29		Α.	No, I'm not.	

1 18 Q. Okay. I appreciate you may not be able to assist the
 Inquiry in relation to that. The Inquiry also
 appreciates that you have been in Queen's since 2016.
 I am going to ask you a number of questions just to see
 if we can make any progress in relation to that Mr. 10:16
 Finlay?

A. Yes.

7

The first recommendation is that the Department of 8 19 0. 9 Health were asked to liaise with Queen's and the 10 University of Ulster to explore aspects of initial 10.16 11 professional training that could be amended to support 12 any staff wishing to specialise in mental health or 13 learning disability to do so in a timelier manner. Are 14 you aware of that recommendation in the past and whether there has been any action in relation to it? 15 10:17 16 No, I'm not. Α.

DR. MAXWELL: Can I just ask, do you a conversion 17 18 course? If you have a first registration with the NMC, 19 a number of universities will do a shortened course for 20 a second registration. Do you offer shortened courses? 10:17 21 Not for transferring between different pathways. Α. We 22 offer a graduate entry, which is a shortened course if 23 you've got a previous degree of an appropriate... 24 DR. MAXWELL: If, for example, I was registered as an adult nurse, you wouldn't offer a shortened course to 25 10.17 get a second registration as a learning disability 26 27 nurse?

A. Not that I have any awareness of at all, no.
CHAI RPERSON: Sorry, Ms. Briggs. Going back to the

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1 question that you were asked about the recommendation 2 and the liaison. Who would the liaison have been with 3 if not with you? The recommendation that Ms. Briggs spoke about was that Department of Health were asked to 4 5 liaise with Queen's University and University of Ulster 10:18 6 to explore aspects of initial professional training that could be amended. So, if there was any liaison, 7 8 would vou know about it? 9 We could find out about it. At that time the Α. 10 university has restructured since that time, and at 10.18 11 that time the school of Nursing and Midwifery was a 12 standalone unit as opposed to being part of Faculty of 13 Medicine, Health and Life Sciences, but we will have 14 information held. The head of school has changed since that time as well but we should be able to pull from 15 10:18 16 our records any --CHAIRPERSON: Is there a Dean of Nursing? 17 18 Α. NO. 19 CHAI RPERSON: Right. 20 There was a head of school of nursing. It's currently Α. 10:19 21 Professor Donna Fitzsimmons. 22 CHAI RPERSON: How long has she been in place? 23 Donna has been in place since 2017. Α. 24 CHAI RPERSON: Sorry, is that a woman? 25 Α. Yes. 10:19 CHAI RPERSON: I beg your pardon. 26 27 Α. 2017. Donna since 2017. 28 CHAIRPERSON: Right, okay. 29 DR. MAXWELL: Can I just clarify about 2009. Nurse

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education didn't move wholesale into universities until 1 2 quite late compared with other professions. Had the school transitioned into the university by 2009? 3 I think it had but we could verify that, yeah. 4 Α. 5 MS. BRIGGS: Mr. Finlay, I appreciate you have already 10.19 given evidence that you don't know about the report but 6 7 I am going to refer to a number of recommendations that 8 were in that report. I appreciate you may not be able 9 to assist but it might be that the Inquiry will ask you to follow these matters up. 10 10.2011 Α. Absolutely. 12 20 A second recommendation in the report was the Trust's 0. 13 work with the Department of Health and Education 14 providers to develop training or employment programmes 15 that provide job offers to HSC professionals upon 10:20 16 completion of their training. Do you have any awareness of that at all? 17 18 No, I don't. Α. Is there such a system in place? 19 21 Q. Not that I am aware of. 20 Α. 10:20 A third recommendation was that the Department of 21 22 Ο. 22 Health commission additional training places for all 23 professional programmes to support the expansion of the 24 mental health and learning disability workforce. 25 Specifically, it was said that training places for 10.20mental health and learning disability nursing were to 26 be increased by 50% from 2010/2011. Again, do you have 27 any awareness of that, Mr. Finlay? 28 I don't. 29 Α.

1 would you know whether roughly that was achieved at the 23 Q. 2 time? 3 Α. I couldn't say. I was unaware that there was any sort of recommendation to double that. We would have to go 4 5 back and find what the flow of students was prior and 10:21 thereafter. We could find that out, though. 6 7 24 Thank you very much, Mr. Finlay. Q. 8 9 There was also a recommendation that action should be taken to reduce the attrition rates on the mental 10 10.21 11 health and learning disability courses. Again, are you aware of that? 12 13 Not aware of the specific recommendation. Α. However, 14 it's an ongoing piece of work across the university to 15 reduce the number of what might be called leavers or 10:21 16 dropouts from university courses. It is certainly a 17 hallmark of university performance that you want to 18 retain your students, and a lot of work is put in to 19 supporting students in order to retain them. 20 Are there any issues in relation specifically to the 25 Ο. 10:21 Learning Disability Nurse programme? 21 22 Not that I am aware of, no. Α. So you wouldn't be aware, for example, if the attrition 23 26 **Q**. 24 rates are any higher on that particular course? 25 We can get data on that. Α. NO. 10:22 The final question in this series is there was a 26 27 0. 27 recommendation of promotional campaign to attract people into learning disability and mental health 28 29 nursing courses. Do you have any awareness of that

1			campaign or if it was carried out?
2		Α.	No, I have not. No. My limited recollection from the
3			time that I was there, when we were engaging with
4			Nursing and Midwifery Council, actually was whether
5			that pathway of learning disability would continue or 10:22
6			whether indeed it would be absorbed into a sort of
7			broader spectrum mental health nursing approach. That
8			hasn't happened but that was, I understand, part of a
9			discussion that was ongoing some years ago.
10	28	Q.	Can you tell us a bit more about that discussion. What $_{10:22}$
11			caused that to come about?
12		Α.	I think that was happening across the profession. We
13			had quite a bit of engagement with the Nursing and
14			Midwifery Council in 2017. The Nursing and Midwifery
15			Council, they validate a provider in terms that we are $10:23$
16			meeting their professional objectives and such like,
17			and they have regular inspections, as all professional
18			bodies do. They had made a number of observations in
19			relation to staffing and such like that. So, we were
20			working with them to resolve their observations. It $_{10:23}$
21			was during that time I was aware of a conversation
22			about the future, what was going to be the future of
23			Learning Disability Nursing. It didn't get to any
24			particular real substance but it was part of a
25			conversation that was going on at that time.
26	29	Q.	Can I take it from your evidence then that that
27			conversation has come to an end?
28		Α.	Yes. As far as I was aware, yeah. I think it was a
29			conceptual discussion that was maybe going on within
			. , , , , , ,

1 the profession and between the NMC as to whether this 2 should continue. I wasn't privy to those. 3 CHAI RPERSON: Do you mean this being the separation of learning and separation of the lists presumably, 4 5 because it was a separate list on the NMC? 10:24 6 It was a suggestion maybe that learning disability as a Α. 7 pathway might be discontinued. 8 DR. MAXWELL: So actually there was a discussion about 9 whether there would be two separate registrations because universities were saying they couldn't fill the 10:24 10 11 places and it was not economic to run the courses with 12 such low numbers of students. So, it was a suggestion 13 that a pragmatic solution might be to combine them with mental health. However, the NMC has listened and 14 decided not to go down that path and maintain a 15 10:24 16 separate register. 17 CHAI RPERSON: We will be hearing more, I expect, about 18 that. Thank you. 19 MS. BRIGGS: Mr. Finlay, I am going to move on and ask 20 you at this stage about placements. If we can go down 10:25 21 to paragraph 3.7. It is the start of internal page 3. 22 You describe there how students undertake placements. 23 You say it is across care settings in Northern Ireland. 24 How many placements does each Learning Disability 25 10.25undergraduate nursing student actually do while on the 26 27 course? 28 I can get you the full sequence of that, I don't have Α. 29 that included as to how we do that. Predominantly the

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1 split is approximately 50% university education and 50% 2 education on placement and the placements occur at 3 different times of the year. But we can provide the programme of placements. 4 5 30 Thank you very much. Mr. Finlay. Is that to say then Q. 10:25 6 that there are a number of placements that students 7 will undertake; it is not just in one setting, for 8 example? 9 No. The placement part of the placement development Α. 10 means you will generally not be doing placements in a 10.26 same place. There are a number of different -- both 11 12 the type of setting but also just it might be the same 13 unit, type of unit, but a different unit to get 14 different experiences in different places. That broadens the experience for the student. 15 10:26 16 31 Thank you very much. At the end of that paragraph you Ο. 17 say: 18 19 "Some students may undertake a practice placement at 20 Muckamore Abbey Hospital". 10:26 21 22 Can you tell the Inquiry how many Learning Disability 23 preregistration nurses have undertaken placements at 24 Muckamore Abbey? We can get that information for the Inquiry. 25 Α. NO. I am 10.26 advised that it was a relatively small number but we 26 will get the specific numbers to help the Inquiry. 27 28 That would be very helpful, Mr. Finlay. Can you say, 32 Q. for example, what the typical duration of a placement 29

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1			might have been Muckamore Abbey Hospital?	
2		Α.	The placement, it wouldn't be specific to Muckamore	
3			Abbey Hospital. The placements would normally be	
4			three, four, five weeks. They have different durations	
5			depending on what the topic is they are being applied	10:27
6			at that particular time. We will provide further	
7			information about both the placement programme and	
8			about the number of students who would have been placed	
9			at Muckamore Abbey Hospital.	
10	33	Q.	Thank you. In the Inquiry's terms of reference, the	10:27
11			timeframe goes back to 1999. Are you able to tell the	
12			Inquiry whether Muckamore has been an approved	
13			placement setting since then, for example?	
14		Α.	No, I can't but I will we can find out.	
15	34	Q.	I presume then you might not know when it first began	10:27
16			to become a placement setting for students?	
17		Α.	No, I don't know that at the moment but we can find	
18			out.	
19	35	Q.	Thank you very much. At paragraph 3.8 you say:	
20				10:27
21			"All students, while on practice placement, are	
22			allocated a Link lecturer from Queen's and have access	
23			to a personal tutor. All are allocated a practice	
24			assessor for each placement".	
25			·	10:28
26			Is the practice assessor an individual from within	
27			Queen's or are they from the placement setting?	
28		Α.	The practice assessor is within the placement setting.	
29			The personal tutor is personal to that student and	
-			· · · · · · · · · · · · · · · · · · ·	

1 follows them through their university time. The Link 2 lecturer is the link between the university and the 3 placement provider. 4 Okay. So, the personal tutor, they are from within 36 Q. 5 Queen's? 10:28 The personal tutor is from within Queen's. 6 The Link Α. 7 lecturer is from Queen's and provides the link between 8 a placement provider and Queen's. The practice 9 assessor is in the actual institution. Thank you very much. Focusing on the Link lecturers 10 37 Q. 10.28 11 then, would it be fair to say do they visit Muckamore? 12 Yes. Α. 13 would they have relationships with the staff? 38 **0**. 14 Α. I don't know if -- they would have a professional relationship on contact back and forward. Then there 15 10:29 16 is, as touched on later on, there are the audit 17 mechanisms that go on in auditing the placement 18 provider. They would have certainly a professional 19 relationship and understand who each other was in that 20 relationship in their respective roles. 10:29 Okay. A very general question: You've touched on the 21 39 Q. 22 audit process but can I ask how would the Link lecturer 23 assure and record the quality of care in a placement 24 setting such as Muckamore? 25 The link lecturer's role is really to form a link Α. 10.29between the university and placement setting. They are 26 27 there for the student to go to if they have particular issues in relation how they are being received and how 28 29 they are dealing with issues on that placement. They

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will generally visit a student during their placement 1 2 just to be on the ground, and come and be part both of a professional care but a pastoral care element to 3 ensure that everything is going all right with the 4 5 student. It means that the university is not divorcing 10:30 6 itself from a student while they are on placement. It 7 maintains that contact that they will have, and the bridge between placement and the academic studies at 8 9 the university. Is there any role then for the link lecturer in 10 40 Q. 10.30 11 assuring the quality of care received in a placement 12 centre? 13 The quality of care of the student or the quality of Α. 14 care provided? 15 41 The quality of care provided within the hospital Q. 10:30 16 setting such as Muckamore. Unless they saw something, I think, which -- unless 17 Α. 18 they saw practices which they saw or heard of practices 19 which were adverse to their professional standards, I 20 would say no, but we can verify that. 10:31 21 DR. MAXWELL: Can I just add that obviously you are 22 accredited the NMC to provide this education. Part of 23 part of that is to provide high quality placements. 24 Surely the responsibility is not just about the student, it is to make sure that the placement is high 25 10.31 26 quality and they are getting a good learning experience 27 about good practice? 28 Yes, absolutely. They are getting educational Α. 29 opportunities that are anticipated by the placement.

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1 DR. MAXWELL: And they are learning good practice from 2 the placement? 3 Α. Yes, absolutely. DR. MAXWELL: So, surely there must be some 4 5 responsibility --10:31 6 Α. Yes. 7 DR. MAXWELL: -- to think that the practice is good. 8 Yes. No, absolutely. When you describe it in that Α. 9 way, yes, that's an inbuilt thread of part ensuring 10 that the student is getting the right experiences and 10.32 11 what they see, so the quality of that. In that way, 12 yes, it is. I think I was distinguishing was it a 13 specific task. I think it's part of the overall thread 14 of engagement with the practice and the student and the professional development. 15 10:32 DR. MAXWELL: So, you would expect a link lecturer to 16 be giving feedback in the university if they thought 17 18 the standard of practice --19 Yep. Α. -- was less than ideal? 20 DR. MAXWELL: 10:32 21 PROFESSOR MURPHY: Can I ask is it someone other than 22 the link lecturer who initially looks at placements and 23 says yes, this is a suitable placement? Divorced from 24 the particular students that's in there, presumably 25 somebody has the responsibility to go and look at a 10.32 placement and say in general this looks like a suitable 26 27 placement? 28 well, placement settings have been used continuously Α. 29 for a long period of time. There has been a long

1			history of using the placement setting as opposed to	
2			bringing it on from year to year. But the audit would	
3			be the joint audit would be the place where that	
4			would particularly happen. The link lecturer maintains	
5			the relationship with the placement setting.	10:33
6			DR. MAXWELL: So the link lecturer is always the same?	
7			It's not associated with the student, it is associated	
8			with the placement?	
9		Α.	Associated with the, placement, yes.	
10			DR. MAXWELL: So, will have lots of different students.	10:33
11			The personal tutor is associated with the student.	
12		Α.	Yes.	
13			DR. MAXWELL: The link lecturer is dedicated to this	
14			individual placement, in this case Muckamore?	
15		Α.	Yes.	10:33
16			DR. MAXWELL: Over a period of time?	
17		Α.	Yes.	
18			DR. MAXWELL: That could be years?	
19		Α.	Yes. They could have, and are likely to have, more	
20			than one placement provided that they are responsible 🚽	10:33
21			for.	
22	42	Q.	MS. BRIGGS: Okay. Mr. Finlay, you mentioned the	
23			different types of individuals and you have been	
24			talking about it for some time. We have the link	
25			lecturer, the practice assessor, and the personal	10:34
26			tutor. Of those three, your evidence is that the	
27			practice assessor is the only of those three that are	
28			based in the placement setting?	
29		Α.	Yep.	

1 43 Can I ask are there any other types of personnel or Q. 2 role appointed within the placement setting to support a student through the course of their placement? 3 The practice assessor. Part of the approach that will 4 Α. 5 be taken during the time the student is on placement is 10:34 6 they have to fill their learning log so they have 7 learning outcomes, and they will be discussing with the 8 practice assessor how they meet those, so where they 9 get the opportunities to meet all of the learning 10 outcomes that they can put back into their log, their 10.3411 portfolio as they build their portfolio evidence of practice. Predominantly it will be with the practice 12 13 In practice, the student actually becomes assessor. 14 one of a part of the team. That's at any placement setting. They will have relationships with the team 15 10:35 16 informally by virtue of working there. DR. MAXWELL: The practice assessor is an employee of 17 18 the placement provider, not the university? 19 No, no, but has accreditation to undertake --Α. 20 DR. MAXWELL: Yes. 10:35 21 -- training development. Α. 22 DR. MAXWELL: So in the case of Muckamore, it is likely 23 to be a staff nurse --24 Yes. Α. DR. MAXWELL: -- in Muckamore who is completing the 25 10.35practice assessment document? 26 27 Α. And working in partnership with the student giving 28 feedback, and the student also looking, working to see 29 how, over the time they are on placement, they achieve

24

1			all the learning objectives that are for that	
2			placement.	
3			CHAIRPERSON: Sorry. Can I ask where would that	
4			feedback go to? Would it go to Muckamore or would it	
5			come to the university?	10:36
6		Α.	The feedback from?	10.50
7		<i>,</i>	CHAIRPERSON: The student.	
8		Α.	The feedback from the student, well, the student is	
9		,	having a relationship building their portfolio of	
10			evidence. If there was an issue, it would be raised	10:36
11			with the link lecturer and then into the Head of School	
12			of Nursing potentially. There would be a meeting to	
13			resolve or seek to resolve any particular issue. Or,	
14			in extreme circumstances, a reporting links back to the	
15			Department of Health, the Trust concerned, potentially	10:36
16			the NMC. It would depend on each circumstance as it	
17			emerged as to what that was and what needed to be	
18			resolved or reported.	
19			CHAI RPERSON: Thank you.	
20	44	Q.	MS. BRIGGS: Can I ask which individual then is	10:36
21			responsible for assessing the performance of the	
22			student while on placement? Is that the practice	
23			assessor	
24		Α.	Yes.	
25	45	Q.	or is that another individual?	10:37
26		Α.	It is the practice assessor who does that in	
27			partnership back to the link lecturer and to the	
28			personal tutor in Queens.	
29	46	Q.	Okay. Would a student have, for example, a practice	

supervisor? The Inquiry does have some statements from 1 2 other universities that would suggest that that was the 3 case. A practice supervisor in the university? 4 Α. 5 47 From within the placement setting? Q. 10:37 That would probably be the practice assessor. 6 There Α. 7 may be other roles that are involved in that but that 8 would be the practice assessor. 9 48 Thank you very much, Mr. Finlay. Paragraph 3.9, the Q. 10 second sentence. There, you say: 10.3711 12 "Upon successful completion of all theory and practice 13 learning components of the programme, students are 14 eligible for the degree of Bachelor of Science Hons in 15 Professional Nursing, Learning Disability Nursing and 10:37 16 registration with the NMC as a registered nurse 17 learning disabilities". 18 19 You have touched on the topic of registers earlier in 20 your evidence but just to make it very clear, is the 10:38 registered nursing in learning disability a separate 21 22 register from the general nursing register? It's a specialism, it's a strand. So, you're not 23 Α. 24 registered -- nurses are registered as per their 25 professional discipline - adult, children and learning, 10:38 young people, mental health. 26 27 49 Q. But is that all kept within one register, so to speak? The register -- there is one register, I suppose, of 28 Α. 29 nurses but it then tells you within that your

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1			registration is particular to the discipline that	
2			you've trained in.	
3	50	Q.	Okay.	
4			CHAIRPERSON: we will be getting direct evidence	
5			presumably about this.	10:38
6			MS. BRIGGS: Yes. Thank you, Chair.	
7	51	Q.	Can I ask the success rate would be on the course?	
8		Α.	It's high but I need to find you the specific details.	
9	52	Q.	Okay. If we move on then. Actually, I'll ask you a	
10			general question at this stage. Your evidence has been	10:39
11			about the Learning Disability course as it is now. I	
12			did ask you earlier when the Learning Disability course	
13			began; you weren't sure about that?	
14		Α.	NO.	
15	53	Q.	When did the general nursing degree begin? Can you	10:39
16			give evidence as to that?	
17		Α.	No. There was a transference of the sort of	
18			professionalisation of nursing and moving it into	
19			universities. I would have to get you the history of	
20			that.	10:39
21	54	Q.	Before the Learning Disability course came in, do you	
22			know how a nurse became specialised in learning	
23			disability, for example?	
24		Α.	No .	
25			DR. MAXWELL: I think you will find there has always	10:39
26			been a specialist learning disability going back to	
27			1940s.	
28	55	Q.	MS. BRIGGS: Yes. If we move on then at this point	
29			you've provided some documents in relation to your	

statement. You've included the course overview and the
 course content at exhibit AF1. I am going to turn to
 that at this stage.

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5 Can we go to internal page 13, please. If we could go 10:40 6 down the page towards the second last paragraph, this 7 is the course overview, Panel. Now, I appreciate, 8 Mr. Finlay, that you may not have the knowledge to 9 answer these questions but they are very straightforward questions for those who might be within 10:40 10 11 the nursing field. Can I ask you about a number of 12 phrases that are used in that second last paragraph. 13 It says there it describes a successful completion of 14 programme of study. Towards the end, it uses the 15 phrase "person-centered care". Is that a phrase you 10:40 16 could assist the Inquiry with? I appreciate you may 17 not be able to, Mr. Finlay. 18 As to specifically what person-centered care meant? Α. 19 56 Yes. Q. I think focused on the individual. 20 Yeah. Α. 10:41 21 57 Yes. Ο. 22 Focused on the individual's needs, requirements. Α. 23 Okay. "Co-production" is the other phrase. 58 **Q**. Do you 24 know what that means? Working with partners. 25 Α. 10:41 Thank you very much. I am going to move on to the 26 59 0.

20 39 Q. Thank you very much. I am going to move on to the
27 second area of your statement. It's at internal page
28 3. It starts at the very bottom of internal page 3.
29 It should be on your screen now, Mr. Finlay. It's

1 Leadership Education of Ward Managers and Senior Nurses 2 Key Performance Indicators. At paragraph 4.1 you 3 describe the postgraduate module in Leadership and Management. You sav: 4 5 10:42 6 "This can be taken as a standalone module or as part of 7 the Masters of Science in Advanced Professional 8 Practi ce". 9 How many postgraduate nursing students undertake the 10 10.42 11 Masters in Advanced Professional Practice each year? 12 I would have to get you the numbers for that. Α. 13 60 Okay. You say at paragraph 4.2, it's just over the 0. 14 page: 15 10:42 16 "The modules have been commissioned in the past by the 17 Department of Health Education Commissioning Group with 18 no charge to HSC Trust employees enrolled on the 19 module". 20 10:42 21 You say commissioned in the past; does the Department 22 of Health still fund these places? 23 The Department funds places. It doesn't provide a Α. 24 consistent flow but it will provide a flow of funding, which is variable, from time to time over the years. 25 10.43Okay. If it isn't totally funded by Department of 26 61 0. 27 Health, where else does the money come from, if I ask 28 it that way? That would be a matter for the student. Some students 29 Α.

29

1 will be self-funding. 2 62 Ο. Okay. Do any Trusts fund from their revenue? 3 DR. MAXWELL: Mv recollection is few. I think the Belfast 4 Α. Yes. 5 Trust does provide some. 10:43 6 MS. BRIGGS: At paragraph 4.3, you say: 7 8 "The module is open to registered nurses, including 9 ward managers and senior nurses working with people with learning disabilities". 10 10.4311 12 The Department of Health, or indeed the Trusts, do they 13 recommend specific individual postgraduate nurses for 14 the course? 15 No. They provide the funding and they also internally, 10:44 Α. 16 I think, provide the Trusts. The knowledge of that 17 funding is for -- there is then an application 18 procedure, and it would be for the Trust, as part of an 19 individual's professional development, to maybe decide 20 who they were selecting or supporting. If the Trust, 10:44 for example, is doing it, the Trust will have a greater 21 22 influence on who they are putting forward. Okay. How long has the Advanced Professional Practice 23 63 Q. 24 course been in place? 25 I will find you the specific details of that. I would Α. 10.11 26 be quessing. 27 64 Q. What about the postgraduate module in Leadership and 28 Management? 29 It is an integrated part of that, so we will combine Α.

30

1			that information together.	
2	65	Q.	Could you say what came before to provide education in	
3			leadership and management?	
4		Α.	No, I couldn't.	
5	66	Q.	Paragraph 4.4. You say:	10:45
6				
7			"From September 2022 a Leadership and management	
8			pathway commenced as an integral option within the	
9			Masters of Science Advance Professional programme".	
10				10:45
11			What is meant by a pathway?	
12		Α.	It's a programme where you can follow to a conclusion.	
13			So you will have a number modules are put together.	
14			A pathway would be the route through a connected series	
15			of modules to reach an agreed outcome in a postgraduate	10:45
16			degree.	
17	67	Q.	Integral option then, does that mean students have to	
18			take it? Can you give us a little bit more information	
19			about what that means?	
20		Α.	It's an option. Leadership and management is a	10:46
21			specific pathway that you can take, but Leadership and	
22			Management would be a module that is taken in other	
23			pathways. I think we list some of the pathways that	
24			are available. Page 87. The specialist pathways are,	
25			and it lists them as critical and acute care, cancer	10:46
26			nursing, leadership and management, mental health, care	
27			of the older people, midwifery care, care of children	
28			and young people, intellectual disabilities, and	
29			practice education.	

 for some of the others. 69 Q. Okay. Can we turn to internal page 91. I think it might be at or near or at the page you were at yourself, Mr. Finlay. CHAIRPERSON: So, 91? 70 Q. MS. BRIGGS: 91. This is the course overview of the Masters in Advanced Professional Practice. We can see there we've got the first pathway at the bottom of the page. It says in the second sentence under the first heading there; the heading is Advanced Professional Practice Specialist Pathways: 17 18 "We have developed nine pathways in supporting modules, some of which require the student to be working in a relevant area of practice". Pathway 1 is leadership and management. Can I ask, Mr. Finlay, is that available to all students or do students have to be working within a certain area of 	1	68	Q.	What does integral option mean, just in your evidence?	
 be a requirement if you're doing the Leadership and Management pathway but not necessarily a requirement for some of the others. 7 69 Q. Okay. Can we turn to internal page 91. I think it might be at or near or at the page you were at yourself, Mr. Finlay. CHAIRPERSON: So, 91? 70 Q. MS. BRIGGS: 91. This is the course overview of the Masters in Advanced Professional Practice. We can see there we've got the first pathway at the bottom of the page. It says in the second sentence under the first heading there; the heading is Advanced Professional Practice Specialist Pathways: 17 18 19 19 10 10 10 10 10 11 10 11 10 12 11 13 14 15 15 15 16 15 16 17 10 18 17 10 19 19 10 10 10 10 11 10 11 10 11 11 11 12 11 12 12 12 13 14 15 14 15 16 17 10 10 15 16 17 10 10 17 10 10 10 17 10 10 10 10 10 11 10 10 10 11 10 10 11 10 10	2		Α.	The integral is probably an additional word that is	
5Management pathway but not necessarily a requirement for some of the others.769Q.769Q.9Okay. Can we turn to internal page 91. I think it might be at or near or at the page you were at yourself, Mr. Finlay.10CHAIRPERSON: So, 91?1170Q.MS. BRIGGS: 91. This is the course overview of the Masters in Advanced Professional Practice. We can see there we've got the first pathway at the bottom of the page. It says in the second sentence under the first heading there; the heading is Advanced Professional Practice Specialist Pathways:17"We have developed nine pathways in supporting modules, some of which require the student to be working in a relevant area of practice".21Pathway 1 is leadership and management. Can I ask, Mr. Finlay, is that available to all students or do students have to be working within a certain area of practice to do that?26A.No, that would be open.2771Q.28Over the page then is Pathway 4, it's the mental health care pathway. Can I ask the same question; is that	3			probably a bit redundant. It is an option. It would	
 for some of the others. 69 Q. Okay. Can we turn to internal page 91. I think it might be at or near or at the page you were at yourself, Mr. Finlay. CHAIRPERSON: So, 91? 70 Q. MS. BRIGGS: 91. This is the course overview of the Masters in Advanced Professional Practice. We can see there we've got the first pathway at the bottom of the page. It says in the second sentence under the first heading there; the heading is Advanced Professional Practice Specialist Pathways: 17 18 "We have developed nine pathways in supporting modules, some of which require the student to be working in a relevant area of practice". 21 Pathway 1 is leadership and management. Can I ask, Mr. Finlay, is that available to all students or do students have to be working within a certain area of practice to do that? A. No, that would be open. 71 Q. Over the page then is Pathway 4, it's the mental health care pathway. Can I ask the same question; is that 	4			be a requirement if you're doing the Leadership and	
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	27	71	Q.	Over the page then is Pathway 4, it's the mental health	
29 open to all students or just those working within	28			care pathway. Can I ask the same question; is that	
	29			open to all students or just those working within	

1			mental health?	
2		Α.	My understanding - and I would have to verify that - is	
3			it's mental health, those that are working in a mental	
4			health setting and have previous mental health	
5			qualifications.	10:48
6	72	Q.	Pathway 7 is further down the page then. It's the	
7			intellectual disabilities pathway. Again the same	
8			question; is that open to all students or just those	
9			working within intellectual disabilities?	
10		Α.	Yeah. That would be open, for example, to both mental	10:48
11			health and learning disability nurses.	
12	73	Q.	Okay. But not, for example, general adult nurses?	
13		Α.	Not unless there was maybe some other evidence of the	
14			setting they had worked, or other experience that they	
15			had gained, or other qualifications. Because these are	10:49
16			the specific pathways which are regarded as specialist	
17			in terms of being a specialist practitioner effectively	
18			in those fields.	
19	74	Q.	Okay.	
20		Α.	So it's building on their professionalism, their	10:49
21			experience, and their previous qualifications.	
22	75	Q.	Okay. Thank you very much. I am going to move back to	
23			the main statement. It's internal page 4, Section 5.	
24			This relates to the training, recruitment and	
25			deployment of learning disability psychiatrists,	10:50
26			psychologists, and language therapists, occupational	
27			therapists and physiotherapists. You confirm in your	
28			evidence that of all those categories, Queen's provides	
29			a doctorate in clinical psychology; isn't that right?	

1 A. That's correct.

Ŧ		А.		
2	76	Q.	Can you tell the Inquiry how many clinical psychology	
3			students there are in each year?	
4		Α.	I can check the number but we are approximately 80.	
5	77	Q.	And when did that course begin?	10:50
6		Α.	Oh, it's been longstanding for many years.	
7	78	Q.	Have the numbers, approximately 80, stayed similar over	
8			the years or has there been variation?	
9		Α.	No. There has been a variation, predominantly due for	
10			demand. There is high demand and has been for the past	10:50
11			three or four years for psychology. Before that there	
12			was more limited demand for it and we wouldn't have	
13			filled all the necessary places that were available.	
14			In recent years, psychology has become a high demand	
15			course.	10:51
16			PROFESSOR MURPHY: Could I just check do you mean 80	
17			per year?	
18		Α.	Yes.	
19			PROFESSOR MURPHY: Or do you mean	
20		Α.	80 places a year.	10:51
21			PROFESSOR MURPHY: That's very large?	
22		Α.	Yep.	
23			PROFESSOR MURPHY: Okay. Thanks.	
24			MS. BRIGGS: At paragraph 5.4, you say:	
25				10:51
26			"Intellectual disability teaching accounts for 33	
27			teaching hours across the module".	
28				
29			Am I right in saying that that's the Year 2 module on	

34

1			the course?	
2		Α.	Yes. In 5.3, intellectual disability is a core element	
3			of the Year 2 academic module in clinical psychology.	
4	79	Q.	How does the 33 hours teaching given to intellectual	
5			disability compare to teaching hours given to other	10:51
6			areas?	
7		Α.	I don't know but I can find out.	
8	80	Q.	Paragraph 5.8, please. It's just further down page 5.	
9			The second sentence there, you say:	
10				10:52
11			"Ongoing approval of placements is chiefly informed	
12			through student feedback, discussion and observations	
13			related to placement visits. See below". And we will	
14			come to that element of your evidence. "And through	
15			the annual placement audit as a second check	10:52
16			procedure".	
17				
18			I want to ask a very general question at this stage.	
19			If a clinical psychology student saw abusive behaviour	
20			on any given placement, what are they taught to do?	10:52
21		Α.	They would report that. I think they would, first of	
22			all, report it internally but they would definitely	
23			report it back to their tutor at the university. But	
24			there is professional standards is a core element	
25			right at the beginning of these courses and there are	10:53
26			instructions in how to deal with all of that. We can	
27			provide that.	
28	81	Q.	Can you tell us a bit more about what those	
29			instructions are?	

1		Α.	No, we can provide them. That would be an early part	
2			of the education where it details professional	
3			responsibilities and about managing a placement; how	
4			you operate in placement and what to do if you are	
5			concerned about anything.	10:53
6	82	Q.	Is there similar information given to the learning	
7			disability preregistration nurses?	
8		Α.	Yep. Similar information is given to all students who	
9			are in nursing, given the professional obligations that	
10			they are operating under. That would be whether you're	10:53
11			nursing, medicine; pharmacy as well.	
12	83	Q.	So they would be written down advices effectively to	
13			the student?	
14		Α.	They would be certainly an element either of course	
15			handbooks or of early teaching, with materials provided	10:54
16			at teaching.	
17	84	Q.	Can you give any information as to the process for the	
18			learning disability nurses that would be within, for	
19			example, the handbook?	
20		Α.	No, not specifically but we can provide that.	10:54
21	85	Q.	Okay. If we go on to Section 6, it's internal page 6.	
22			It's the program at MAH for clinical audits, university	
23			placement audits and NIMDTA placement audits. In the	
24			first five paragraphs there, you address the topic of	
25			university placement audits relating to the	10:54
26			undergraduate degree in Learning Disability. At	
27			paragraph 6.2, you say:	
28				
29			"Placement audits are completed by the university link	

2NHS Trust practice education facilitator".3You've said earlier in your evidence that the link5lecturer is from Queen's?6A.786Q.Can I ask about the practice education facilitator?8A.78698798798710A.Yep.118820So they would have links to the placement?12A.138914A.Not necessarily.15facilitators who are operating at Trust level as16opposed to individual facilitator.179090Q.Paragraph 6.3:1821In Northern I rel and - Queen's, University of Ulster and the Open University".2324I am going to ask you a few questions about the audit process. Can I take from paragraph 6.3 that the three universities share the same audit system?22A.2324I am going to ask you a few questions about the audit process. Can I take from paragraph 6.3 that the three universities share the same audit system?25I and going to ask you a few questions about the audit process. Can I take from paragraph 6.3 that the three universities share the same audit system?25I and going to ask you a few questions about the audit process. Can I take from paragraph 6.3 that the three universities?26In They do.27A.2891	1			lecturer and the ward manager or senior nurse and an	
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	27		Α.	They do.	
29 universities?	28	91	Q.	How exactly is it shared or divided between the	
	29			universities?	

They coordinate together and agree who is doing what 1 Α. 2 over the course the period of time of the institutions that needs to be audited, because that cycle continues 3 with placements being audited on a regular basis to 4 5 meet the requirements. It's an integrated approach. 10:56 Queen's holds the database in terms of all the 6 7 information related to that and when, in future 8 planning, the cycle comes up. It's agreed between the 9 institutions who is taking the lead on what particular placement provider. 10 10.5711 92 Q. So, does one university take the lead on one given 12 placement setting, for example? 13 Generally. Α. 14 DR. MAXWELL: Can I just clarify, you keep a central database for placements in Northern Ireland? 15 10:57 16 Yep. Α. 17 DR. MAXWELL: And that would include placements in care 18 homes and anywhere? 19 Yes, yeah. Α. DR. MAXWELL: 20 How long do you keep that data on that 10:57 database for? 21 22 I don't know but we can confirm. We hold it on behalf Α. of the three universities working together. 23 24 DR. MAXWELL: Potentially, you've got placement audits from 2010 on the database? 25 10.57 Potentially. Potentially. We would have to look back 26 Α. 27 in terms of the data retention policy as to how long things have been held. 28 29 93 MS. BRI GGS: Just to clarify on that then. Q. The

38

2A.It should do, yes.394Q.And the past audits, is your evidence?4A.Yes.595Q.You say there in your evidence at paragraph 6.3 that the audits are held every two years. Is there a review system in place between audits?8A.Is there a review if the996Q.For any reason?10A.So, if there is an issue arising, are you asking is there a follow-up?1297Q.Yes, that's right.13A.Yes, there would be.1498Q.Can you tell us a little bit more about that process.15A.If there was issues, areas of some concern that required to be fixed and such like, then there would have to be a process. When those are identified, there is a follow-up process to ensure those have been addressed.2099Q.Okay. You've provided the Inquiry very helpfully with tools21the audit tool. It's in your exhibit AF5. It starts at internal page 173. If we could go there, please.23If we could scroll down the page just a little bit.24So, this is a blank pro forma that you have provided the Inquiry with. Presumably there are ones in relation to Muckamore, for example?27A.There will be.28100Q.29O.Okay. How long has this tool been in existence?	1			database would have the audit sitting behind it then?	
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27 A. There will be.	25			the Inquiry with. Presumably there are ones in	10:59
	26			relation to Muckamore, for example?	
28 100 Q. Okay. How long has this tool been in existence?	27		Α.	There will be.	
	28	100	Q.	Okay. How long has this tool been in existence?	
29 A. I don't know. I couldn't be certain about how long	29		Α.	I don't know. I couldn't be certain about how long	

1			that particular tool has been used.
2	101	Q.	Were there different variations of a tool used before
3			that?
4		Α.	I would believe so but I couldn't be certain as to
5			PROFESSOR MURPHY: Just to be clear, is this just for 10:59
6			the nursing placements, it doesn't cover clinical
7			psychology as well?
8		Α.	It only covers nurses and midwives.
9			CHAIRPERSON: Out of interest, did you look to see if
10			you do retain the audits for Muckamore? 11:00
11		Α.	Yes.
12			CHAIRPERSON: Do you have audits for Muckamore?
13		Α.	We will have to go back and look and see what the
14			situation is. But if we had placements there, there
15			would be a placement audit and it should be retained. $11:00$
16			CHAIRPERSON: Right.
17	102	Q.	MS. BRIGGS: I want to scroll down the page just a
18			little bit and ask you about some of the individuals
19			that are named on the audit. The practice area
20			manager, registered home manager, who would that be? $11:00$
21		Α.	Practice area, registered home. The practice area
22			manager or registered, this would be for who is the
23			registered manager of, for example, a care home or a
24			facility; who is the registered manager of that
25			facility. The form is designed to cover a wide variety $11:01$
26			of different types of placement settings.
27	103	Q.	Okay. The nominated person, who is that?
28		Α.	Nominated person probably would be the nominated person
29			from the institution to link back with the

1			Universities. That would be the point of contact.
2	104	Q.	How do they differ then from a link lecturer?
3		Α.	The link lecturer is in the university. The nominated
4			person for this is the person that's nominated by the
5			placement setting as the coordinator from their side. 11:01
6	105	Q.	Would they have any links to individual students in
7			terms of their learning or is it
8		Α.	Not necessarily.
9	106	Q.	Okay. Practice education facilitator?
10		Α.	Yes. It would be the person inside the placement 11:02
11			setting who is predominantly responsible for the
12			allocation, the placement of students within that
13			setting.
14	107	Q.	It says "where applicable". Are they not always
15			involved? 11:02
16		Α.	Depending on the setting, you may not have one. It may
17			be a combined role or for a smaller care home facility.
18			DR. MAXWELL: I think this tends to be an NHS post,
19			doesn't it?
20		Α.	Yes. 11:02
21			DR. MAXWELL: So it wouldn't be applicable in care
22			homes.
23		Α.	Yes, thank you.
24	108	Q.	MS. BRIGGS: The link lecturer/practice tutor. You've
25			already said the link lecturer is from Queens. I don't $_{11:02}$
26			think we have covered practice tutor.
27		Α.	Similar. I think it is a similar designation.
28	109	Q.	To the link lecturer?
29		Α.	Yep.

DR. MAXWELL: This is a form for all universities so 1 2 they might use different titles. 3 Yes, different terminology. Α. I'd like to ao down to Section 4A of the 4 110 MS. BRIGGS: 0. 5 audit tool. It is internal page 175, just a little bit 11:03 6 further down. That's it there. It's titled "Quality Assurance of PLE", practice learning environment. The 7 8 question 4A asks: 9 "Have students evaluation of PLE been reviewed and 10 11.03 11 action taken where required"? 12 13 Now, there is an answer there but I assume there 14 shouldn't be an answer there, it is meant to be a blank 15 audit? 11:03 16 This is... PLE, I think you're right. Underneath that: Α. 17 18 "The PLE was closed and no students attended for over 19 six years". 20 11:04 21 Yes, I think that's right. I think this apparently 22 blank document or template document does have something 23 in it that shouldn't have been provided. 24 111 Can I ask a bit more information about the students' Q. evaluation of PLE. How is the student's evaluation 25 11.04 carried out? 26 27 Α. We have a pro forma approach that allows the students 28 to evaluate and feed back on what their experience was 29 in the setting.

1	112	Q.	So presumably there would be pro formas filled out by	
2			students who had undertaken placements at Muckamore?	
3		Α.	There are likely to be.	
4	113	Q.	Why do you say "likely"?	
5		Α.	Because I can't assure you about what is the data	11:04
6			retention of all of that information.	
7	114	Q.	Would they be held within the Queen's database?	
8		Α.	Yeah, if we've got them.	
9	115	Q.	Are you aware of any instances where students have	
10			reported in relation to Muckamore incidents or concerns	11:05
11			within their evaluations?	
12		Α.	No, I'm not.	
13	116	Q.	Has there been a review process carried out in relation	
14			to those evaluations?	
15		Α.	In relation to Muckamore?	11:05
16	117	Q.	Yes.	
17		Α.	No.	
18			CHAIRPERSON: So you're not saying there haven't been;	
19			just no one has looked at it?	
20		Α.	We haven't gone back and looked over as far as I am	11:05
21			aware, we haven't reviewed our information in relation	
22			to Muckamore, but we can do that and provide that.	
23			CHAIRPERSON: Thank you.	
24	118	Q.	MS. BRIGGS: Other than the pro forma evaluation, are	
25			there any other mechanisms by which students can	11:05
26			provide feedback about their placement setting?	
27		Α.	Predominantly they would do it through this route which	
28			records it. Otherwise, they would be doing it in	
29			conversation potentially with a personal tutor, which	

1			might capture it.	
2	119	Q.	Would those types of conversations be documented or	
3			written down?	
4		Α.	There would be a record. There'd be quite often a	
5			record of meeting with your personal tutor. We would	11:06
6			have to go back and actually investigate, if there was	
7			something of concern, how that was recorded and where	
8			that went.	
9	120	Q.	Question 4C asks:	
10				11:06
11			"Are there any significant complaints or incidents that	
12			could impact on student's learning experience? If yes,	
13			please elaborate and detail in action plan to address	
14			i ssues".	
15				11:06
16			Can I firstly ask what is meant by complaints or	
17			incidents?	
18		Α.	Complaints or incidents may well refer to how the	
19			student felt they were treated in the placement	
20			setting. Has it been welcoming, supportive, or has it	11:07
21			in some cases has the relationship been more	
22			difficult, and that they haven't experienced the	
23			supportive learning environment that they would	
24			anticipate.	
25			DR. MAXWELL: So, this is complaints by students?	11:07
26		Α.	Yes.	
27			DR. MAXWELL: Not complaints received about the setting	
28			in general?	
29		Α.	No, this is more about students. Equally it goes the	

1			other way, that we will receive from time to time	
2			complaints from placements about the conduct of	
3			students or attitude of students.	
4	121	Q.	MS. BRIGGS: would they be recorded in Section 4C?	
5		Α.	Not complaints that are coming from the institution.	11:07
6			They would be about the individual student.	
7	122	Q.	So, if both 4A and 4C are related to student feedback,	
8			how do they differ from each other? Is one not	
9			effectively redundant?	
10		Α.	So, the student's evaluation is a feedback look that's	11:08
11			coming as a requirement at the end of each placement.	
12			That would be an evaluation of whether it was good,	
13			bad, indifferent. That would give their feedback.	
14			Significant complaints and incidents would be	
15			individual episodes that were reported separately.	11:08
16	123	Q.	Okay. Are you aware of any such complaints or	
17			incidents in relation to Muckamore?	
18		Α.	I'm not.	
19	124	Q.	Question 4E:	
20				11:08
21			"Are there any quality initiatives ongoing in the PLE".	
22				
23			Can I ask what's meant by quality initiatives?	
24		Α.	I would have to get that verified. It's the quality	
25			improvement, continuous improvement cycle, which might	11:08
26			be a trial of a particular approach of support in the	
27			settings. Something that makes it distinctive, or	
28			might provide might mean that the setting is less	
29			than ideal for placements because of a trial of a	

1 particular nature of approach or something different. 2 125 Just a couple more questions on this audit tool. Ο. Okay. 3 If we could go down to Section 6, internal page 176. It should be on the screen now. It's titled 4 5 "Declaration of Approval. Outcome of audit". It says 11:09 there: 6 7 8 "We declare that this PLE" green box to tick has, red 9 box to tick does not have, "the capacity facilities and 10 resources in place to deliver safe and effective 11:09 11 learning opportunities and practical experience for students". 12 13 14 Presumably only one of those two boxes would be ticked? 15 There's also other things here where these names Α. Yes. 11:10 16 shouldn't be in the form. There should be a blank These names and also these dates shouldn't be in 17 form. 18 this. This form obviously, I am afraid, has been 19 cleaned rather than blanked from the start and these elements have been left in. We should probably provide 11:10 20 21 a fresh blank document." 22 Okay. Has Muckamore or any of its wards ever been 126 Q. 23 deemed not to have the capacity, facilities and 24 resources in place? Not that I am aware of. 25 Α. 11:10 What would happen if the practice learning environment 26 127 0. 27 was to - this is my term - fail the audit, i.e. the 28 does not have box is ticked? 29 I think that would depend on what that looked and felt Α.

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like in terms of why did it fail, and is it an issue 1 2 that requires further escalation in some way that's just wrong. Or is this not where we would place 3 students because it can't provide the appropriate 4 5 environment for learning and development. 11:11 6 when would an action plan be required? 128 Q. Okay. 7 When? Further up in the form, if there was a discovery Α. 8 of issues which require to be addressed to meet the 9 overall standards, an action plan would be required. You've referred to it earlier up in the form. 10 Don't be 11:11 129 Ο. 11 hesitant to tell us, Mr. Finlay, if you want to look at 12 the papers where the section is you're talking about. 13 I think it does. When you go through some of this, the Α. answers to say the quality assurance of PLE that we 14 15 talked about, that may give rise to action, an action 11:12 16 plan being required of things that require improvement. That would be where an action plan would come into 17 18 place. The action plan would be agreed and then the 19 placement provider, we would see what had been achieved 20 and we would check that. 11:12 21 CHAI RPERSON: How long do you think you've got to go? 22 MS. BRI GGS: I think we will be a short time longer, 23 Chair. It might be an opportune time to take a break, 24 subject to the Panel and witness. 25 CHAI RPERSON: I just think I ought to say this, Mr. 11.12 Finlay, in fairness to you, we have asked you on a 26 number of occasions about, for instance, the audits and 27 28 the records and whether any complaints have come in, 29 but in fact the letter to you makes it clear that what

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1 you are being asked to focus on at this stage is the 2 legal and regulatory framework and the structures and 3 policies. Specifically, there is a line in the letter, as I think there is to all evidence providers at this 4 5 stage, that it is anticipated that the Inquiry will 11:13 wish to hear further evidence at a later junction to 6 7 address the adequacy and effectiveness of the systems and processes. If you have been in any way embarrassed 8 9 not to be able to answer questions, you shouldn't be. 10 I just thought it was important to say that. But we 11.13 11 may be coming back to you, as you appreciate. 12 Thank you and I appreciate that. It's said it was our Α. 13 kind of best stab of providing a starter for the 14 Inquiry. As I've said at the outset, we envisaged 15 there may be particular parts that require the detailed 11:13 16 knowledge of people who have been working in that field 17 to actually fill in more of a richer picture for the 18 Inquiry. 19 CHAIRPERSON: Well, that's understood but thank you. 20 What we'll do is we will take 15 minutes now and we 11:13 will try and sit again at 11.30. 21 22 23 THE INQUIRY BRIEFLY ADJOURNED AND RESUMED AS FOLLOWS: 24 25 CHAI RPFRSON: Thank you. 11:35 Chair, members of the Panel, we are just 26 MS. BRI GGS: 27 bringing the witness back into the room at this stage. 28 29 Mr. Finlay, I'm going to ask a very general question to

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1			start off with at this stage. Does the university have
2			any meetings with the Belfast Trust regarding a
3			placement setting or a practice learning environment
4			that you're aware of?
5		Α.	Yes. There are routine meetings with the Trusts. 11:35
6	130	Q.	Can you tell us a bit more about those meetings? What
7			would be discussed at them, for example?
8		Α.	No. I can get you the detail of the agenda of those
9			meetings that would take place.
10	131	Q.	Would they be minuted, for example, or notes taken of 11:36
11			the meeting?
12		Α.	I would expect so.
13	132	Q.	Could those minutes be provided to the Inquiry if they
14			are a matter of interest?
15		Α.	If we've got those, if we have those minutes, yes, 11:36
16			absolutely.
17	133	Q.	Your evidence is you aren't sure what they would
18			consist of exactly in terms of the meetings. Would you
19			know whether they would include the likes of
20			safeguarding incidents or serious adverse incidents and $_{11:36}$
21			the like?
22		Α.	I would imagine they would but I couldn't be sure. We
23			have a meeting with the Trusts at a variety of
24			different levels and covering a range of different
25			topics, and also with the Chief Nursing Officer, for $11:36$
26			example, as well. We will take that away and I can
27			provide that.
28			CHAIRPERSON: Can we just pause for one second. We
29			will carry on. Thank you.

134 MS. BRI GGS: Thank you, Chair. Would any information 1 Q. 2 that is gleaned from a PLE such as the quality of care in a learning environment, the information from an 3 audit for example, would that be shared with the likes 4 5 of the Chief Nursing Officer? 11:37 6 It could be. It's likely to be if there was concerns. Α. Certainly it appeared with the Trust and feedback with 7 8 the Trust, but we can confirm that. 9 135 Okay. Would the universities share information in any Q. way about practice learning environment other than 10 11:38 11 through the audit process? 12 The three universities, the three universities are in Α. 13 close contact, so if there was any issues of common 14 interest, they would be -- they would discuss those. 15 And when you say discuss, would that be in a formalised 11:38 136 Q. 16 meeting setting or an informal setting? 17 Probably both. Α. 18 would the likes of those meetings ever be minuted? 137 Q. 19 There could be. I can verify there is likely to be a Α. 20 sort of coordination group which will have a more 11:38 formal approach, and I can find out about that. 21 22 Are you aware of any such discussions or meetings in 138 Q. 23 relation to Muckamore? 24 No, I'm not. Α. 25 If we go back to the statement then. 139 0. Okav. We are at 11:38 26 internal page 6 please. Paragraph 6.6. This last part of your statement addresses the auditing of placements 27 on the Doctorate of Clinical Psychology course. 28 We've 29 really been dealing with the nursing audits previously.

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1 In your statement you give evidence as to the various 2 types of placement meetings that take place for the 3 clinical psychology students. At paragraph 6.8 - it's at the bottom of internal page 7 - you say there: 4 5 11:39 6 "All placements will have a mid placement meeting 7 between the clinical tutor, the supervisor and the 8 trai nee". 9 I am going to ask you about those individuals. 10 The 11:39 11 clinical tutor, are they from within the university or 12 the placement setting? 13 The clinical tutor is in a clinical setting. Α. 14 140 Ο. So, would they be in the placement? 15 Yep. Α. 11:39 16 The supervisor, where do they come from? 141 Okav. 0. 17 The supervisor is from the university and the trainee, Α. 18 and probably here -- maybe it would be appropriate, 19 just I reflected at the break. I was asked about the 20 numbers that come into that, and I reflected I have 11:40 given you numbers for undergraduate psychology, not 21 22 doctorates of psychology which is, of course, a much 23 smaller number. We will get the exact details of that. 24 That's very helpful, Mr. Finlay. Thank you very 142 Okav. Q. 25 In relation then back to the statement, you've much. 11:40 26 said that all placements will have a mid placement 27 meeting. Is there just one or does there tend to be more in any given circumstance? 28 29 My understanding is predominantly one meeting mid Α.

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1 placement. 2 143 If we go down to paragraph 6.9. Ο. 3 4 "If no particular problems or concerns have been 5 identified at mid placement, then the usual format is a 11:40 6 three-way meeting, i.e. no separate meetings unless 7 either the trainee or supervisor requests this". 8 9 what do you mean, a three-way meeting? 10 We talked earlier about the three components that were Α. 11 · 41 11 in that meeting, where we have the trainee, the 12 supervisor from the university, and the clinical tutor 13 from the setting. That's the three-way setting in a 14 round table setting, as opposed to a more bilateral 15 meeting. 11:41 16 144 So, three-way really means the individuals that are Ο. 17 present? 18 Yeah, the three individuals. Α. 19 145 Okay. If we can go to page 8, the last bullet point. Q. 20 I think it's just up the page from where we are at the 11:41 21 moment. It's the last bullet point there at paragraph 6.8. 22 23 24 "Should any problems, difficulties, concerns be raised 25 at this meeting, or previously notified, these should 11.41 26 be documented and forms should contain a written plan 27 of targets and plans for remedial action written onto 28 the placement form". 29

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Can you tell us generally what type of problems,
 difficulties or concerns you're referring to there,
 generally speaking?

I can't specifically but probably -- it is certainly a 4 Α. 5 very open process that anyone experiencing difficulty, 11:42 6 predominantly the trainee, the problem may well be that 7 they don't feel they are getting access to appropriate 8 clinical challenges or settings, or are not getting 9 maybe support. It would be anything of that nature 10 which is to develop the rounded development of the 11.42 11 trainee.

12 Okay. If there were concerns raised, for example about 146 Q. 13 staff at the placement, would that be escalated? If you're 14 It depended what those concerns were. Α. talking about like an individual making a complaint of 15 11:43 16 bullying or harassment or something of that nature, that would be escalated. If we're talking about 17 18 personality differences or something of a lower nature 19 that someone isn't making a specific complaint about, 20 then it's probably dealt with and resolved through 11:43 21 conversation.

22 147 Q. What about the likes of concerns about the quality of23 care that staff were providing?

A. If there's concern about the quality of care and it was
brought up at that meeting, that would be certainly 11:43
part of that but that's more likely to be an escalation
procedure internal with the -- us understanding what
the placement provider is doing to escalate that
concern, and how that would then be reported through

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1			the professional bodies.	
2	148	Q.	Would it be escalated within the university setting?	
3		Α.	It would be escalated in so much as probably to the	
4			head of school so that we are discharging our	
5			obligations in any reporting requirements.	11:44
6	149	Q.	Okay. Other than through the meetings which you have	
7			described in detail in your statement, is there any	
8			other method by which students can report difficulties	
9			at or with their placement to the university?	
10		Α.	The trainee and students can always have access to	11:44
11			staff to raise any concerns, whether that be their	
12			personal tutor, supervisor or the head of school, or	
13			any particular person in the school. There is always	
14			recourse back if anyone has any particular concerns	
15			about anything of any particular nature.	11:44
16	150	Q.	If we can go to paragraph 6.9, I've read the first two	
17			sentences already, I think. You say:	
18				
19			"This meeting should take place as close as possible to	
20			the actual end of the placement".	11:45
21				
22			Am I right in saying that that's an end of placement	
23			meeting then?	
24		Α.	Yeah.	
25	151	Q.	Okay. So your evidence is unless there are particular	11:45
26			problems or concerns, there is a mid placement meeting	
27			and then an end of placement meeting?	
28		Α.	End of placement meeting, yes, that's correct.	
29	152	Q.	At paragraph 6.12, internal page 9, you go on to talk	

1 about placement audits. You say: 2 3 "Placement audits are timed to coincide with placement completion. The audit examines standards", and you go 4 5 on to list those standards. 11:45 6 7 who carries out that audit process? 8 The representative of the school. Α. who is the representative of the school? 9 153 Q. That will be the supervisor, generally. 10 Α. 11.4611 154 Is there one audit per each placement or is there one Q. 12 audit, for example, per student? 13 No. For these type of placements, because we are Α. 14 talking about a smaller number, I think it is per 15 student and placement that would generally take place. 11:46 16 If it's a number of students in one placement, then it will be one audit. 17 18 Is there an audit tool such as the one you have given 155 Q. evidence about already in relation to the nursing 19 20 course? 11:46 21 No. there isn't. Α. 22 So would the audit itself be written down anywhere? 156 Q. 23 Yes. Α. 24 Would that be on a pro forma or how would that be 157 Q. carried out? 25 11.4726 It would certainly be -- if it is not on a pro Α. Yeah. 27 forma, there is certainly a record kept of it and it can be provided. 28 29 If we go back to paragraph 5.8. It's on 158 Ο. Okay.

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1 internal page 5. The second sentence is: 2 3 "Ongoing approval of placements is chiefly informed through student feedback, discussion and observation 4 5 related to placement visits (see below) and through the 11:47 6 annual placement audit as a second check procedure". 7 8 Is the annual placement audit separate to the placement 9 audits that are conducted at the end of a placement completion; the ones we have just discussed? 10 11.4711 No, the same thing. Α. 12 The same thing, okay. Are you aware of any of these 159 0. 13 audits having been carried out in relation to 14 Muckamore? 15 I am not aware specifically, but I do know - and I Α. 11:48 think at 6 and 7 - that the school provides that we've 16 only had two placements, and the dates in 2016 and 17 18 2018. So, any audit would be related to those two 19 placements if we still retain the information to them. 20 Okay. Has there been a check carried out of the 160 Ο. 11:48 documentation held in relation to those two students? 21 22 No, not as yet. Α. Okay. You wouldn't be aware, for example, if there 23 161 Ο. 24 were problems reported in those audits or in the feedback provided by students, the two students? 25 11.48I'm not aware, on working with colleagues to pull 26 Α. NO. 27 this together, of them raising any issues. Of course, we will verify that and can provide, if it is still 28 29 retained, just based on retention schedule, if we have

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documentation in relation to those clinical psychology
 placements.

3 162 0. Your evidence was that this course has been going on for guite some time, is what you said earlier in your 4 5 evidence. Were you referring at this stage to the 11:49 6 Doctorate in Clinical Psychology because I know you've 7 corrected your evidence that earlier you were talking 8 about the undergraduate psychology course. Is this 9 course, the doctorate, been going on for some time also? 10 11:49

11 A. It has.

12 163 Q. Your evidence at Section 7 is that there are only two
13 students who have undertaken placements during that
14 time?

15 A. Yes.

16 Why is it so rare for clinical psychology students to 164 0. 17 have undertaken a placement in Muckamore; only two? 18 I can't specifically say why that is quite a low Α. 19 number. The numbers, as I corrected, are small. In 20 terms of the preference settings. I think there are 11:50 other settings which would be more preferable in terms 21 22 of the rounded experience and education provided during 23 placements. But we can provide more information to 24 clarify that. 25

11:49

- 25 165 Q. Can you provide any more information at this stage as 11:50
 26 to why other settings would be more preferable?
 27 A. No, I can't. I would be speculating.
- 28 166 Q. Okay. That is all the questions I have for you, Mr.29 Finlay. The Panel might have some further questions

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1 arising, if you just sit tight. 2 I think we've asked the questions CHALRPERSON: NO. 3 that we wanted to ask as we've gone along. 4 5 Can I just thank you very much for attending the 11:50 6 Inquiry and assisting. It is obvious that there will 7 need to be some follow-up in relation to the questions 8 you haven't been able to ask, but that is no fault of 9 yours. Can I thank you very much for coming along. 10 11:51 11 12 I know that we have, indeed I think Professor Owen Barr 13 is sitting in the public gallery. What we will try and 14 do is just take 10 minutes to switch around counsel and 15 indeed switch around the witnesses, and then we will 11:51 16 start Professor Barr and see how far we can get. Ι 17 think it is Ms. Tang who is calling him. All right. 18 we'll stop now, take 10 minutes and then we'll start 19 again. Thank you very much indeed. 20 11:51 21 THE INQUIRY BRIEFLY ADJOURNED AND RESUMED AS FOLLOWS: 22 23 Thank you, Chair. MS. TANG: 24 25 Good afternoon, Chair, members of the Panel. You'll 12.09 shortly be hearing evidence from Professor Owen Barr on 26 27 behalf of the University of Ulster. His statement is in relation to Module 4 and it covers several topics in 28 29 that module, including the training and recruitment of

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learning disability nurses, leadership education for 1 2 ward managers and senior nurses; key performance indicators as well. He also addresses training, 3 recruitment and deployment of learning psychiatrists, 4 5 psychologists, speech and language therapists, 12:10 6 occupational therapists and physiotherapists. The 7 statement covers the program for MAH for clinical 8 audits, university placements audits et cetera. The 9 reference for the statement is --Can you speak up a little. 10 CHAI RPERSON: 12.10 11 MS. TANG: Of course. Apologies. The page number of 12 the statement begins at 0981. There are no exhibits to 13 that statement, Chair, and unless there is anything 14 further at this stage, we can call the witness. 15 CHAI RPERSON: Yes. 12:10 16 MS. TANG: Professor Barr, please. 17 18 PROFESSOR OWEN BARR, HAVING BEEN SWORN, WAS QUESTIONED 19 BY MS. TANG BL AS FOLLOWS: 20 12:11 Professor Barr, welcome to the Inquiry. 21 CHAI RPERSON: 22 Thank you very much for coming to assist us and thank 23 you for your statement. I know that you were sitting 24 at the back of the room earlier so you know how this 25 I am going to hand you over to Ms. Tang. works. 12.11 26 167 MS. TANG: Hello, Professor Barr. We met earlier. 0. Μv 27 shame is Shirley Tang and one of the counsel team on 28 the Inquiry. 29

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1			You've provided a statement to the Inquiry on behalf of	
2			the University of Ulster and it is dated 9th March	
3			2023; isn't that correct?	
4		Α.	Yes.	
5	168	Q.	You have a copy of the statement in front of you?	12:12
6		Α.	I do.	
7	169	Q.	It's four pages long and it has no exhibits; isn't that	
8			correct?	
9		Α.	Yes.	
10	170	Q.	Are you content to adopt the contents of that statement ${}_{1}$	12:12
11			as the basis of your evidence to the Inquiry?	
12		Α.	Yep.	
13	171	Q.	I am not going to read through the statement in its	
14			entirety but I will take you to certain places in it.	
15			I will started by reminding you of the main topics that ${}_{1}$	12:12
16			we asked you to address in that statement. They relate	
17			to Module 4 and they included training and recruitment	
18			of learning disability nurses, leadership education for	
19			ward managers and senior nurses, training, recruitment	
20			and deployment of learning disability psychiatrists,	12:12
21			psychologists, speech and language therapists and	
22			occupational therapists and physiotherapists. We also	
23			asked you to cover the programme for MAH, the clinical	
24			audits, placement audits, et cetera.	
25			1	12:13
26			Now, I understand that you have been involved in the	
27			production of some reports in relation to MAH also. Is	
28			there anything you wish to make the Panel aware of in	
29			relation to those?	

I'd take your advice on it. I have been involved in 1 Α. 2 part of my role as Professor of Nursing and Learning 3 Disabilities. I have produced a report for Belfast Trust, which was an independent insurance approach in 4 5 relation to decisions they had taken after they had 12:13 6 become aware when there was issues at Muckamore. Τ 7 have been involved in the production of the report of 8 Department of Health, which was a review in 9 safeguarding files at Muckamore, two years ago now. 10 One report went to Belfast Trust, the other report went 12:13 11 to the Department of Health. I have informed the 12 Inquiry through your processes that both of those 13 reports exist. 14 CHAIRPERSON: I think those were commissioned by those 15 two bodies? 12:14 16 They were. Α. So, does the ownership of those reports 17 CHAI RPERSON: 18 lie with them? 19 I would see it as with them, yes. Α. 20 MS. TANG: Thank you, Professor Barr. We won't be 172 Q. 12:14 21 dealing with reports of that or any other nature today 22 but we will focus entirely on the contents of your We will be considering reports, et cetera, 23 statement. 24 at some point later in the Inquiry's work. CHAIRPERSON: Can I just ask did you also do a report on 12:14 25 resettlement? There is something hovering around 26 27 YouTube. 28 I was involved -- I tend to forget how many bits of Α. 29 stuff. Yes, I was involved with Professor McConaghy on

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- some work around resettlement. We worked together for
 quite a few years.
- 3 CHAI RPERSON: Thank you.
- 4 173 Q. MS. TANG: If we can go to page 1 of your statement and
 5 just looking at Section 1. Just a general question I 12:14
 6 have. I can see that you have the Registered Nursing
 7 Learning Disability qualification. Where did you do
 8 your training?
- 9 A. I done my registered adult nurse training at
- 10Altnagelvin Hospital in Derry. I done my registered12:1511Nursing Learning Disability training in Exeter. I did12apply to Muckamore but I didn't get a place. That's13where I went to teach after I done my teacher's course.14CHAI RPERSON: We had better not say anything about15that.
- A. My registered Nursing Learning Disability Training was
 Exeter School of Nursing.

18 174 Q. Have you ever worked at Muckamore?

- A. I have taught in the Northern Area College which was
 associated with Muckamore in 1990 to 1992. At that 12:15
 stage I taught the preregistration learning disability
 programme.
- 23 175 Q. Have you ever worked in Muckamore as a nurse, for24 instance?
- A. I have never worked in Muckamore as a member of the 12:15
 nursing staff.
- 27 CHAIRPERSON: what was the name of the college?
- 28 A. The Northern Area College of Nursing.
- 29 MS. TANG: Thinking about the process of training to

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1 become a learning disability nurse, can you just 2 describe what actually happens. How does someone become a learning disability nurse? 3 Normally it's a three-year programme. 4 Α. It is an 5 NMC-approved programme. You are being educated to be a 12:16 6 registered nurse with a particular area in practice in 7 learning disability. My programme, because I was a 8 registered adult nurse, was about 20 months where I was

9 able to go to Exeter. I got credit for having what I already done so I done a shortened process. 10 I sat the 12.16 same exams at the end and then obtained the same 11 12 qualification. So my programme was from October, 13 October '84 if I remember back, to May '86. For a student going to study nursing now, would they go 14 176 Q. straight in to study mental health nursing and 15 12:17 16 potentially specialise in learning disability, or do they all do a more general physical and mental health 17 18 nursing-based course?

19 Α. No. All -- well, within the UK and Republic of 20 Ireland, there is separation at a preregistration 12:17 21 undergraduate level, and that doesn't exist in most 22 other countries. So, students applying to do nursing 23 in learning disability in Northern Ireland and 24 elsewhere in the UK would state their intention and apply for a place on a program for nursing in learning 25 12.17 disability. They would have some shared classes with 26 27 nurses from other fields of practice, but their 28 practice learning would largely be focused in working 29 with people with learning disability. They would have

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1 specific modules around working with people with 2 learning disabilities. Those would increase as their 3 course would go on.

4 If I can go down to paragraph 2B on page 2 of the 177 Q. 5 statement. I can note from that paragraph, the first 12:18 6 section of it, that Ulster University doesn't provide 7 training for the registered Nursing Learning Disability 8 qualification at UU itself, but it does provide the 9 adult mental health nursing training.

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- 11 Can you tell me what other programmes UU does provide 12 for nurses and OTs and physios, et cetera? 13 We provide nursing, we provide preregistration adult. Α. 14 We look after (inaudible) as you say. We provide allied health profession courses in relation to 15 12:18 16 physiotherapy, occupational therapy, speech and language therapy. We also do the radiotherapy 17 18 programmes. We provide undergraduate psychology. We 19 have in 2021 opened the residential medical school. They are the main ones I can think of. 20 12:19 21 Prior to 2021 there was no doctors educated in UU? 178 0. 22 Α. None. 23 179 In terms of the allied health professional training Ο. 24 that you referred to, is there a learning disability module or component of those or how does that --25 12:19 There would be classes in relation to people with 26 Α.
- 27 learning disability and working with people with 28 learning disability, but there isn't a pathway in 29 learning disability. So, the qualification obtained by

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Gwen Malone Stenography Services Ltd.

12.18

1			allied health professionals would be a core	
2			qualification. They may then go on to work with people	
3			with learning disability. There would be some theory	
4			classes around people with learning disability in those	
5			programmes.	12:19
6	180	Q.	with each of those programmes, for all of the AHPs that	
7			you listed there, there would be classes; am I	
8			understanding correctly?	
9		Α.	I would need to clarify to what extent but I expect	
10			there are. I have in the past done some work with	12:19
11			colleagues with colleagues in allied health, and	
12			learning disability tends to be well represented among	
13			their staff.	
14	181	Q.	Okay. Can I ask following on from that, have you ever	
15			participated in any strategic groups via, for instance	12:20
16			the Chief Nursing Officer or other organisations, to	
17			consider the numbers of training places for learning	
18			disability nurses in Northern Ireland?	
19		Α.	Yes. In my career at the university from 2007 until	
20			2017 I was the Head of School for Nursing. I at that	12:20
21			stage sat on the Central Nursing and Midwifery Advisory	
22			Group at the Department of Health. In 2006 I was the	
23			nursing officer on secondment to the Department of	
24			Health for mental health and learning disabilities in	
25			older people. I am currently sitting on the strategic	12:21
26			group for registered nurses and learning disabilities	
27			in Northern Ireland, and have been seconded to the	
28			Department - well, two days week - to help with that.	
29	182	Q.	Would you have had involvement in the questions around	

how many training places there were available for 1 2 learning disability nurses in academic facilities? At a broad level I would have, and I would have been 3 Α. supportive of registered nurses and the courses being 4 5 available. But because of the commissioning 12:21 6 arrangements in Northern Ireland, the detail of how 7 many places, because I work for one university, we 8 didn't provide it. The detail of the number of places 9 as to RNLD students would have been determined by the 10 Department of Health, but would I have supported an 12.21 increase in those numbers. 11

Can you comment on observations that have been made in 12 183 0. 13 other witness evidence that we've heard that it can be 14 quite hard to fill posts in learning disability; that there is a shortage of suitably trained people? 15 12:21 16 It can be a challenge to get registered nurses in Α. learning disabilities, yes. That varies across 17 18 Northern Ireland. It can be more of a challenge in the Southern Trust and Western Trust. We have previously 19 had three schools of nursing in Northern Ireland that 20 12:22 21 provided RNLD education; we now only have one. That has recreated a situation which existed many years ago 22 23 that people tend to stay around the area in which they 24 undertook their training.

12:22

It is a challenge. There has been work that I have been involved in which has shown a decrease in the number of nurses in learning disabilities -- registered nurses in learning disabilities in Northern Ireland

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1 over the last number of years. Many people don't fully 2 understand what RNLD does so it doesn't get the same profile as adult nurses, which is why for one of the 3 reasons in our statement -- my statement, I have 4 5 outlined within the programmes at Ulster, all of the 12:23 6 adult nursing students and all of the mental health 7 students undertake two weeks practice working with 8 people with learning disabilities.

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A small number of courses across the UK do that. 10 It 12.23 11 used to be they all had to. We do it very much because 12 they will meet people with learning disabilities in 13 their role as registered nurses. So yes, the numbers 14 are small, it is not always a first choice, but we have 15 we have some very good nurses in learning some. 12:23 16 disabilities but it can be a challenge. You're often trying to recruit people who are coming from some 17 18 family connection or some previous links with learning 19 disability. 20 How many places for learning disability for nurses are 184 Q. 12:23

21 there in Northern Ireland, to your knowledge? I'm not sure of the latest figures. 22 I know that Α. Queen's had been in around 40. I think those numbers 23 24 had increased but I know there has been some challenges 25 in filling them. There is a poster campaign going on. 12.24 I was going to come on to ask you. I appreciate you an 26 185 0. 27 Ulster University person but how easy is it for Queen's 28 to get their places all filled? By the sound of it, 29 not easy.

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I think it's a challenge; it's been increasingly a 1 Α. 2 challenge. But there has also been a challenge in funding places in other programmes in nursing at 3 present as the numbers have been increased by the 4 5 Department. You're trying to -- I know at Ulster we 12:24 are trying to attract almost twice the number of 6 7 students that we were trying to attract five years ago. 8 There comes a point where it starts to top out as to 9 how many people you can attract. 10 Could I just ask are you aware, since CHAI RPERSON: 12.24 11 2017 and the revelations about Muckamore, whether that 12 has actually grown harder, as it were, for learning 13 disability students? 14 It would be hard to put a definite cause and effect but Α. it is a big part of discussion when you're trying to 15 12:25 16 recruit students, and it has made it more difficult to talk about registered nurses in learning disability. I 17 18 would very much talk about it in the broadest sense but 19 as soon as you do, Muckamore gets brought up. 20 12:25 21 There was an inquiry into services in the Republic of 22 Ireland a number of years ago that I had some role in, and it experienced a similar situation. 23 Shortly after 24 that it was trying to attract people into, because of 25 the amount of profile it gets. What we have been 12.25trying to do at Ulster and what I have been trying to 26 do in other work I have been involved in is showcase 27 28 good practice that our RNLDs are involved in. 29

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But yes, if you are talking about people undertaking a
 job as a registered nurse in learning disabilities,
 then Muckamore comes up very quickly in the
 conversation.

5 186 MS. TANG: Following on from that, the Inquiry has seen 12:25 Q. evidence from other sources that have included 6 7 recommendations to increase the attractiveness of 8 learning disability nursing as a career. Have you been 9 aware of any specific campaigns, perhaps from the 10 Department of Health or other regional bodies, to try 12.26 and increase the attractiveness of it? 11 12 In my time at the Department of Health, I led a Α. 13 recruitment campaign to increase the numbers of 14 students in mental health and learning disabilities. That involved posters on bus shelters, it involved 15 12:26 16 radio interviews, it involved advertisements. Last 17 year there were some new posters which started to

18appear that Queen's were putting up in public displays19to increase the numbers of nurses in learning20disability. So, there has been attempts on a few21occasions.

12:26

12.27

22 DR. MAXWELL: Can I ask you, you mentioned that you trained as an adult nurse first and then did a 23 24 shortened course for learning disability registration. 25 We heard this morning that Queen's, who are the provider of preregistration training, don't do a 26 27 shortened course for people in other parts of the NMC 28 register. Does that mean in Northern Ireland it's not 29 possible to do a shortened course?

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1		Α.	It was possible at one stage and Queen's did offer a	
2			shortened course. I don't think that shortened course	
3			has been commissioned in recent years. Actually across	
4			the UK now, it is difficult to get a shortened course.	
5			DR. MAXWELL: Do you know specifically in Northern	12:27
6			Ireland why it was decided to stop running the	
7			shortened course?	
8		Α.	No .	
9	187	Q.	MS. TANG: Can I ask you, were you aware of any	
10			attempts to increase the number of funded places for	12:27
11			nurse training in learning disability?	
12		Α.	There has been discussions at strategic groups I have	
13			been involved with to increase the number of students.	
14			There has been discussions, I know in the commissioning	
15			group, to increase the numbers.	12:28
16	188	Q.	Can I ask if you are aware of any similar discussions	
17			around the numbers of OTs, psychology or other AHP	
18			places? Have there been attempts to try and increase	
19			the number of those?	
20		Α.	That I am not aware of. I haven't been involved in	12:28
21			that.	
22	189	Q.	Thank you. Returning to your statement then on page 2,	
23			paragraph 2B, can I ask if you know how many learning	
24			disability nurses Northern Ireland needs, or does	
25			anyone know that number?	12:28
26		Α.	I don't know how many they need. There is work being	
27			undertaken in relation to delivering care which would	
28			attempt to estimate those numbers, but the learning	
29			disability part of that hasn't been done. There is a	

1 strategic group for the development of registered 2 nurses in learning disabilities at present in Northern 3 Ireland. It is one of the questions that we have been asking and are asking. We haven't, across the UK, been 4 5 able to get any figures from anyone. At present, there 12:29 6 isn't a formula that says you need X number of RNLDs 7 for the population. DR. MAXWELL: Can I ask, you will be aware that in 8 9 adult nursing there is a lot of international research 10 determining the relationship between the number of 12.29 11 registered nurses and various patient outcomes. Do you 12 know if there has been any similar research for 13 learning disability nursing and patient outcomes? 14 I'm not aware that there has. Α. 15 CHAI RPERSON: Can I just ask in terms of the students. 12:29 16 The decision was made here not to stop the stipend and the bursary, so nursing students still get their fees 17 18 paid in Northern Ireland. There is a bar -- it is not 19 a bar but there is a much higher hurdle if, for 20 instance, you come from England to try and get trained 12:30 21 here. as I understand it? 22 Α. Yes. 23 But can you recruit from outside Northern CHAI RPERSON: 24 Ireland at all? Can you recruit from the Republic of Ireland? 25 12.3026 Α. Yes. 27 CHAIRPERSON: And will those students' fees be paid? 28 Α. Yes. 29 CHAIRPERSON: what about the rest of Europe?

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- 1 A. NO.
- 2 3

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CHAIRPERSON: Right. Okay. So, it's Republic of Ireland but nowhere else in the British Isles. Nowhere in, I should say, nowhere in the British Isles.

- A. We as a university will recruit, can recruit up to 10% 12:30 international students over and above our commissioned number from the Department of Health. We can choose to do that. We don't always do that but we have that opportunity.
- 10 Even, including Republic of Ireland, you CHAI RPERSON: 12.31 11 still struggle to fill the posts, as it were? 12 The universities at present are finding there are Α. Yes. 13 many other careers that are more attractive and pay 14 much better. The recent disputes about salaries in nursing, and particularly the differential with nurses 15 12:31 16 in Northern Ireland getting paid less than elsewhere in the UK, has had an effect, I have no doubt. 17 18 CHAI RPERSON: Right. Thank you.
- 19MS. TANG: I just want to finish off on the question we20were starting to touch on about workforce planning21effectively for learning disability nurses. Can you22explain to me why is it difficult to try and achieve a23formula for working out how many learning disabilities24nurses we need?
- A. I don't have a definitive answer. I think that many, 12:31
 many people with learning disabilities will not have or
 require the services of a registered nurse in learning
 disabilities, so you are trying to estimate how many of
 the people with learning disabilities will require

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1 nursing by an RNLD. There has been a move from the 2 live to very much support the inclusion of people with learning disabilities in health services. 3 So. .how many need an RNLD as opposed to support from general 4 5 health services is a factor that needs to be 12:32 considered. Those to me are two of the particular 6 7 difficulties. 8 9 Also, I think it is not a question that has been

10 seriously asked over the years as to how many do we 12:32 11 need. It tended to be discussed in the context of how 12 many people do you need to staff what were then our 13 three hospitals. There hasn't been the same 14 conversation about how many community nurses do you 15 need.

16 190 Q. So going back to the first part of what you told me, it 17 makes me wonder do we know about the overall prevalence 18 of learning disability and the different levels of 19 severity within our community? Do we have that 20 clinical information, in your experience?

12:33

12.33

21 A. We have those projected numbers, yes.

22 191 Q. Projected numbers?

A. They are projected numbers. We have information in the
2021 consensus where the question was asked, but we
have projected numbers.

26 192 Q. Matching the needs of that population to what staff 27 skills, for instance, that it would take, is that the 28 difficult bit then? It's not that we don't know how 29 many people might need some degree of input, we haven't

- 1 figured out how to match that across to the numbers of 2 staff we would have to put in place?
- I think part of the challenge is the overall service 3 Α. model has been changing, so until there is an agreed 4 5 service model as to how we should support people with 6 learning disabilities, right from those people with 7 learning disabilities that are living at home, those 8 people who are living independently, to those people 9 who need inpatient services, then that would be difficult to do. 10
- 11 193 Q. As an academic in this field, is the design of that
 12 service model something that you would have any
 13 participation in, or who does that?
- 14 There is a service model which is being developed Α. within Northern Ireland at present, I think, which is 15 12:34 16 being internally consulted on in the Department of Health, or SPPG I think maybe it is with them. 17 The 18 work that I have been asked to undertake is proposing 19 the question that we were asked - how would you best 20 use your RNLDs to have an impact on the health of 12:34 21 people with learning disability. So, we have 22 recommendations coming forward as to where you would 23 put your RNLDs to have the biggest impact. Part of 24 that would be that you would actually use a lot of them outside of your services, outside of your traditional 25 12.34 learning disability services, and start to use them 26 27 more within general hospitals as liaison nurses within 28 mental health services. So, there is a whole 29 discussion going on now that is very much around RNLDs

12:33

12.34

1 are very important in supporting people with learning 2 disabilities but traditionally they have been associated with hospitals, and there is a role beyond 3 the hospitals that actually is the key role. 4 5 DR. MAXWELL: Can I ask about people with learning 12:35 6 disabilities with mental health needs, because we heard 7 a lot about the move towards community-based 8 settlement, but there will presumably always be a need 9 for some inpatient facility for people with mental 10 health issues as well as learning disability? 12.35 11 Α. Yes. DR. MAXWELL: Have there been discussions about the 12 13 nursing skill set required for those patients who have 14 to be admitted to an inpatient setting? So, at present -- or until the discussions as to 15 Α. 12:35 16 Muckamore, the inpatient setting was essentially Muckamore or Lakeview in Derry or the units in Armagh. 17 18 There have been discussions now about actually -- and I 19 would be of the view that the majority of people with 20 learning disability who manage very well, who develop 12:36 21 acute mental health needs probably should be looked 22 after by acute mental health services, but RNLDs should 23 be employed in those services to make that possible and 24 work alongside their colleagues in mental health. 25 12.36 I think that we are moving to a model where we will see 26 27 a more inclusive approach supporting people with 28 learning disabilities with mental health problems. 29 DR. MAXWELL: we have heard some evidence that actually

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perhaps what this very small group with very complex 1 2 needs is nurses with both an LD and mental health 3 qualification. Do you think that that is necessary; dually gualified? 4 5 I think it would be useful. The other option is those Α. 12:37 nurses could undertake a specialist practice 6 7 qualification in mental health as a specialist 8 practitioner. I do think that if you are supporting 9 people with learning disabilities with acute mental 10 health needs, you should have education in mental 12.37 11 health. 12 DR. MAXWELL: Do you know if there is a plan for that? 13 Has that been commissioned? 14 The Ulster did, a number of years ago, provide a Α. specialist practice course on the mental health needs 15 12:37 16 of people with learning disabilities. It was requested by the Department that it was written and approved by 17 18 the university, and approved by the Nursing and Midwifery Council. But it was only ever commissioned 19 20 twice, and that course has gone out of commission and 12:37 is no longer validated. It did exist. 21 22 DR. MAXWELL: You had it but it wasn't commissioned? It did exist and we put people through it, yes. 23 Α. 24 194 MS. TANG: Still on page 2 and paragraph 2B. You've Q. 25 made reference to practice learning and three post 12.38 registration nurses who had long placements in 26 27 Muckamore. Can you tell me what inspections or visits 28 to the placement would have been undertaken by Ulster 29 University staff to ensure the suitability of the

placements?

- 2 Just to clarify these three students, and maybe Α. Okay. 3 I should have been clear in my statement; you look at all of these after you write them. We provide -- at 4 5 Ulster we provide specialist practice qualifications 12:38 6 for registered nurses in learning disability. These 7 are people who are already registered nurses in learning disability and undertaking an NMC-approved 8 9 specialist practice course. So, these students would 10 have been on those programmes. I lead those 12.38 11 programmes, and had done for many years. We would have 12 undertaken an audit of the practice learning area. We 13 would have identified when the student was sent on the 14 programme who was going to be their practice 15 supervisor, who was going to be their practice 12:39 16 educator, where they were going to undertake their practice. We would have undertaken a practice learning 17 18 audit of that area at the time. Then as link lecturer, 19 I would have undertaken three visits with that student: 20 one a few weeks into their programme, one halfway 12:39 21 through their programme, and then one at the end of 22 their programme in relation to their learning and their 23 portfolio. 24 195 What kind of issues were you following up with the Q. student in those visits? What would you have been 25 12.39checking? 26 27 Α. The majority of those discussions would have been in
- relation to the achievement of the outcomes in their
 portfolio, but I also would have spoken separately to

1 the practice supervisor who would have been supporting 2 the student to ask if they had anything that they 3 needed to discuss. I would have spoken separately to the student. 4 5 12:40 6 When I am in clinical areas, I am also very aware of 7 seeing what goes on. So we don't -- my main focus is 8 on the learning environment for the student but if 9 there are aspects of care that are not suitable, then I would see them as impacting on the learning 10 12.4011 environment. I tend to be quite proactive about 12 raising any questions. 13 Does that mean you might have had a walk around the 196 Q. clinical areas that the student was in? 14 15 Yes. Α. 12:40 16 In your recollection, would you ever have touched on 197 0. 17 safequarding issues or any specific concerns in those 18 visits with students? 19 Not with these students, no. Α. 198 Can I ask you then, looking at paragraph 2D which is on 12:40 20 Ο. page 3, essentially a similar line of question for OTs 21 22 and physios. Would you have been involved in any 23 visits to placements for those staff or was that 24 conducted by someone else? 25 That would have been my colleagues in the School Α. NO. 12.41of Health Sciences. 26 27 199 Q. Okay. Were students, your nursing students, taught what to do if they witnessed any abusive practice 28 29 whenever they were on placement?

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1 A. Yes.

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2 200 Q. Who taught them that?

We would have covered that in class in first year, and 3 Α. also in our programme handbooks or practice learning 4 5 hand books with the students, we have taken the NMC 12:41 diagram for escalating concerns that's on the NMC 6 7 website. We have put the names of the staff and roles 8 of the staff in the university they should contact if 9 they have any concerns. We also try to reassure our students that any time we have had to raise issues, the 12:41 10 11 ones I have been involved with - and primarily outside of learning disability - that the services that we 12 13 speak to value the fact that they are getting feedback.

15 We have had a number of students across our programmes, 12:42 16 and over the years that I have been involved, have raised issues and we have dealt with them. They come 17 18 Then some of those are safeguarding, it goes to us. 19 directly to the safeguarding team, sometimes it goes to 20 we will inform the care environment that we've ROTA. 12:42 21 had a feedback from a student and that we are sending 22 this to RQIA. We don't get into a discussion as to 23 whether we should or what it was, but we tend to do it 24 that way. Any time that we have done it, it has been... The areas have known that we have needed to do 12:4225 it and there isn't really a problem with us. 26 27 CHAIRPERSON: Can I just ask about the level. One 28 could understand a student being put into an 29 environment where they simply don't have the background

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1		or the knowledge to know what is right or wrong but	
2		perhaps feeling uncomfortable.	
3	Α.	Yes.	
4		CHAIRPERSON: One can imagine that there could be a	
5		level of concern which wouldn't trigger report to the	12:43
6		NMC or through the NMC but might come back to the	
7		university?	
8	Α.	Yes.	
9		CHAIRPERSON: Do you retain those reports if there is	
10		that sort of	12:43
11	Α.	So if we have escalated something, we will have the	
12		audit trail for that having been escalated, if it's	
13		gone through the channels to RQIA or to the	
14		safeguarding teams.	
15			12:43
16		The other areas where a student might initially feel a	
17		bit overwhelmed, or misinterpret the way they have seen	
18		maybe someone spoken to that they felt was unhelpful or	
19		they felt was uncaring, we would often have discussions	
20		with the student and explore the situation with them.	12:44
21		Sometimes the student hasn't perceived that the	
22		person's behaviour is escalating and a member of staff	
23		has spoken to them in a particular way because that is	
24		what was necessary at the time.	
25			12:44
26		When I would be working with students, one of the first	
27		thing I will do is say, okay, let's have a look at the	
28		person's files and let's have a look at the care plan,	
29		what's in the care plan and what's been agreed. If it	

1			stowed outside of their them are house a superior should	
1			stepped outside of that, then we have a question about	
2			why was something that was not in the care plan done.	
3			That tends to be my threshold.	
4			CHAIRPERSON: Do I take it there wouldn't necessarily	
5			be a record of that sort of conversation?	12:44
6		Α.	That is likely to have been captured in the student's	
7			portfolio as a reflection the student has looked at and	
8			thought about it.	
9			CHAIRPERSON: So it might be sitting there.	
10		Α.	Yes.	12:45
11	201	Q.	MS. TANG: You've mentioned the word "portfolio" and I	
12			have some questions relating to student portfolios.	
13			Looking at paragraph 2H on page 3, I can see there the	
14			mention of portfolios. The university, you have	
15			advised, doesn't keep the student portfolios beyond a	12:45
16			certain period of time?	
17		Α.	The student portfolio is a piece of assessed work, the	
18			same as any of their other coursework. We keep it	
19			until the student has completed their course, has gone	
20			through an exam board and has been officially passed.	12:45
21			We keep it for six months after that, at which stage	
22			the students are advised the portfolios, they can come	
23			and collect them because they may want to keep them for	
24			their own purposes. If they don't come and collect	
25			them, they are normally disposed of within a year	10.10
26			confidentially.	12:46
	202	0	-	
27	202	Q.	Theoretically if a student reports something in their	
28			portfolio that the academic assessor reading it, looked	
29			at and thought this is a safeguarding issue, what would	

happen in that scenario?

2 That would then be escalated beyond the portfolio. Α. We have a person in the role of an academic lead for 3 practice learning, so it would go directly to the 4 5 person who is in that role. They would then instigate 12:46 6 our procedures for we have a safeguarding concern. We 7 would escalate it. We would speak directly to the 8 practice learning area. We would speak whether that 9 was in a Trust or outside of the Trusts. We would be likely, if we had clear information from the student, 10 12.46 11 that there was a safeguarding issue, we would be 12 obliged to stop all practice learning in that area at 13 that time and not send any further students until the 14 service had undertaken its own investigation. We would have told RQIA or the safeguarding team, depending on 15 12:47 16 which was appropriate in our timeframe to do that. Then, after the investigation in the service had been 17 18 completed, then we would undertake a further audit and 19 see if the area had then got to a stage. Maybe for 20 example, not in learning disabilities but one recently 12:47 21 occurred in one of the nursing homes. There was an issue, the students raised it, it led to the suspension 22 and then dismissal of a member of staff. The unit 23 24 referred that to RQIA. They confirmed they had done that and they followed their own procedures. 25 But a 12.47 year later they were still keen to have students, so we 26 27 went back and re-audited the area and put students back That would be an action plan. You'd 28 into that area. 29 say okay, these are some things we want to be sure

1			about.
2	203	Q.	You mentioned the audit trail earlier on. Is that the
3			process that you mean would be caught by that audit
4			trail?
5		Α.	If we escalate material through our processes for 12:48
6			safeguarding, then we would have a record of having
7			done that.
8	204	Q.	How long does that audit information get kept, in your
9			knowledge?
10		Α.	That I would need to confirm. It's a very small number $_{12:48}$
11			so we tend to know which ones.
12	205	Q.	Can I just clarify have you ever had any incidents of
13			that nature in relation to Muckamore that you know of?
14		Α.	Not in my role in Ulster University but in my former
15			role as teaching in Muckamore, yes, I had some learning $_{12:48}$
16			environment areas where I took some action to have them
17			improved and withdrew students from. We are back in
18			1990.
19	206	Q.	1990, okay.
20		Α.	They've never had to withdraw students from a learning $_{12:48}$
21			disability practice area.
22	207	Q.	Thinking about the role of a link lecturer, can you
23			just explain to me what that role is?
24		Α.	Each practice learning area that we would allocate
25			students in would have a named link lecturer. The 12:49
26			student going into that area will have the name of a
27			person that will be somebody who has taught them in
28			university. The area in which the student is going
29			into will have a named person that will be on their

audit form. If the student has any concerns or the clinical area has any concerns, then they are the first person they contact. So, they are the point of contact.

12:49

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6 The link lecturer, depending on the length of the 7 practice learning. The adult students and mental 8 health students at Ulster are only there for two weeks. 9 We have an intake of 400 and something students at present, so it's not practical to visit all 400 10 12.50 11 students when they are only there for two weeks. But 12 we would have telephone contact with those if 13 necessary, and or if a student was to contact me and 14 was unhappy or uncertain about some aspect of their 15 practice, then I will go and visit them in that area. 12:50 16 So, we keep close contact.

18 There are a small team of staff at Ulster who have 19 qualifications in learning disabilities so we tend to 20 have the same areas over a period of time. 12:50 21 DR. MAXWELL: Can I just clarify are you the link 22 lecturer for Muckamore for Ulster University? I am well -- so, I am the link lecturer when we would 23 Α. 24 put a student in there for specialist practice if they 25 were coming from my programme. The last two students 12.50 that were in from the specialist programme, I was their 26 link lecturer. The student who was there from return 27 28 to practice, I was their link lecturer, yes. 29 MS. TANG: Can I ask you also then, does Ulster 208 Ο.

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University have regular meetings with Belfast Health
 and Social Care Trust with regard to the learning
 environment for students?

We have a practice liaison meetings with all Trusts in 4 Α. 5 relation to the learning environments with our 12:51 6 students. We don't have them specifically with 7 Belfast. Our adult programme and our mental health 8 programme -- sorry, our adult programme, our adult 9 nursing programme, we only place students in the 10 Northern Trust and the Western Trust, because Northern 12.51 11 Ireland is zoned, and then Queen's place students in the other three Health and Social Care Trusts. 12

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14 In our mental health programme, we would place students across Northern Ireland. 15 In our paramedic programme, 12:51 16 which is a new one, we would also place students across Northern Ireland. So for nursing we would have 17 18 practice liaison meetings. Belfast would not always be 19 there because they take very few students from Ulster. 20 But were there is a practice liaison meeting, would 209 Q. 12:52 21 things like safeguarding or significant adverse 22 incidents ever come up at those meetings? 23 The learning from them would. The detail of them would Α. 24 be dealt with through the channels for escalation. Confidential information wouldn't be shared at those 25 12.52 meetings, but if there was learning, if there was 26 27 things we had to change in our processes then, yes, 28 they would be communicated at those meetings. 29 Thank you. Professor Barr, those are all my questions 210 Q.

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but if you remain seated, the Panel may have some
 further.

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PROFESSOR BARR WAS QUESTIONED BY THE PANEL AS FOLLOWS:

6 DR. MAXWELL: Can I ask, are there any sort of communities of practice of LD nurses across Northern 7 8 Ireland were registered learning disability nurses come 9 together to talk about practice, education, research? There has been - I need to double check, I think from 10 Α. 12.52 11 2016 - there has been what was referred to as a 12 regional collaborative. There was a report that came 13 out in England about the future of nursing in learning 14 disability, and we implemented a recent collaborative. I have been the Chair of that for the last four or five 12:53 15 16 years.

18 In the work that we are doing strategically now, there 19 has been two groups set up. One is the regional 20 collaborative has essentially evolved into an expert 12:53 reference group, so it is a registered nurse learning 21 22 disability expert reference group, which will have the 23 consultant nurses in learning disabilities, people from 24 the universities; some people from the independent 25 sector on it. On Friday we will have -- we used to 12.53 have what we call the Professional Development Forum 26 27 which was supported by the regional collaborative. That has now become a community practice in learning 28 29 disability and will have its first meeting on Friday.

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Gwen Malone Stenography Services Ltd.

12:52

211 Q. What sort of things will that community of practice be
 covering?

In its first meeting, it will really be getting an 3 Α. overview of what is the strategic project that's going 4 5 on at the minute, and what do we see could happen with 12:54 6 RNLDs in the future. In its previous incarnation as a 7 professional development forum, it tended to be very 8 clinically focused. So, it would have had 9 presentations -- we could have had presentations on 10 safeguarding where we would have had safeguarding 12.54 11 nurses from learning disabilities and beyond learning 12 disabilities along. We have run sessions of supporting 13 people with epilepsy, we have run sessions on people 14 with mental health problems. We have done sessions, and they tend to be half day or full day events, 15 12:54 16 working with children, working with people with dementia, so they are practical focused. The people 17 18 presenting on those days are people that are in 19 clinical practice and carrying out those roles. We know that a lot of care delivered actually across 20 212 Q. 12:54 21 all fields but specifically in Muckamore is delivered 22 by health care assistants rather than registered 23 practitioners. Is there anybody responsible for 24 overseeing the training and updating of health care assistants working in inpatient LD services? 25 12.55 The Trust would have their responsibility. Many of 26 Α. 27 those people will be registered with the Northern Ireland Social Care Council. 28

29 213 Q. In Muckamore?

My understanding is if you're working as a care 1 Α. 2 assistant in Northern Ireland, many people will be registered with NISCC, particularly if they are in a 3 social care type environment, but the definition of 4 5 social care is not always clear. Many people have -- I 12:55 have come across people who are working in inpatient 6 7 settings but have NISCC registration. The preparation 8 they would do would be done at our further education 9 colleagues and would have an overview from NISCC a lot of the time. 10 12.55 11 214 Q. Are there any national standards for health care 12 assistants working in an NHS inpatient facility for 13 people with LD? 14 Α. Not that I am aware of. And that isn't being covered by the collaborative? 15 215 Q. 12:56 16 No, the collaborative, the work that we are doing in Α. 17 the collaborative at the minute is very much focused on 18 registered nurses. Although we have, for the 19 communities in practice said it is for nurses 20 interested in supporting people with learning 12:56 disabilities so we are going to take a much wider 21 22 approach than that. But we haven't publicised it to nursing assistants. 23 24 216 Thank you. Q. 25 CHALRPERSON: Can I just ask a bit more about Social 12.56 Care Council, and I am sure we will be hearing more 26 27 about this. Do you know if they do they register health care assistants? 28 I don't think they use the term "health care 29 Α.

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1 assistants". I think there are levels of registration 2 in relation to social care so I think the language 3 would be slightly different. I don't think they register health care assistants but many people 4 5 particularly in community roles and community 12:57 domiciliary roles will be registered with the Northern 6 7 Ireland Social Care Council. I think they may use the 8 term "social care" as opposed to health care. 9 Does it depend on the role that they are CHAI RPERSON: performing, as it were, as to whether they have to 10 12.57 11 register or not? 12 I'm not sure of the detail of it so I would really be Α. 13 the go to the NISCC website to check. 14 CHAI RPERSON: You are the wrong witness to ask. 15 MS. TANG: Chair, thank you. That concludes the 12:57 16 evidence of the Inquiry for today. Tomorrow morning, 17 we resume with the Open University. 18 CHAI RPERSON: Yes. Fine. All right. Well, Professor 19 Barr, can I thank you very much for assisting. It is 20 not impossible that we will not invite you back on 12:58 another occasion, as you probably understand. 21 22 I am happy to support, yes. I think I have different Α. 23 hats on at different times. 24 CHAI RPERSON: Indeed. All right. Thank you very much 25 for today's evidence. 12.58 26 27 We will stop until 10 o'clock tomorrow. Thank you. 28 THE INQUIRY ADJOURNED UNTIL 10: 00A. M. ON THURSDAY, 27 29

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