

DELIVERING THE BAMFORD VISION

**The Response of the Northern Ireland Executive
to the Bamford Review of Mental Health and
Learning Disability**

**ACTION PLAN 2012-15
MONITORING REPORT NOVEMBER 2014**



INTRODUCTION

1. The purpose of this monitoring report is to highlight progress against the Bamford Action Plan 2012-15. This is to ensure that progress can be tracked by service users and carers of mental health and learning disability services throughout the life span of the Action Plan.

OVERVIEW

2. The Department of Health, Social Services and Public Safety (DHSSPS) published the follow-on Bamford Action Plan 2012-15 in March 2013. This new Action Plan represents the Northern Ireland Executive's continued commitment to the development of mental health and learning disability services in Northern Ireland, and to the promotion of independence and social inclusion for those people within our community.
3. This revised Action Plan has a truly cross-cutting agenda and requires commitment across all parts of Government in Northern Ireland. We continue to be informed and guided by those who use these services, and the Action Plan provides a commitment to working with agencies, service users and their carers at local level.
4. The Bamford Action Plan 2012-15 contains 76 actions under the five main Bamford delivery themes:
 - *Promoting positive health, wellbeing and early intervention;*
 - *Supporting people to lead independent lives;*
 - *Supporting carers and families;*
 - *Providing better services to meet individual needs; and*
 - *Developing structures and a legislative framework.*
5. Implementation of the Bamford Action Plan 2012-15 continues to be monitored through the Inter-Departmental Senior Officials Group and Ministerial Group on Mental Health and Learning Disability. The new Action Plan commits to publishing monitoring reports on a regular basis. The first annual monitoring report was published in February 2014. This is the second annual report.
6. Detailed monitoring information against each action is included at **Annex A**.

7. In general terms, there has been good progress made on the Bamford Action Plan 2012-15. Each of the 76 actions is given a RAG rating at each 6-monthly monitoring round. The definitions of the ratings are listed below:

Red – Unlikely to be achieved

Amber – At Risk / Delayed

Green – On Target

8. Progress at October 2014 indicates that out of the 76 actions, 63 are GREEN, 13 are AMBER. See chart below.

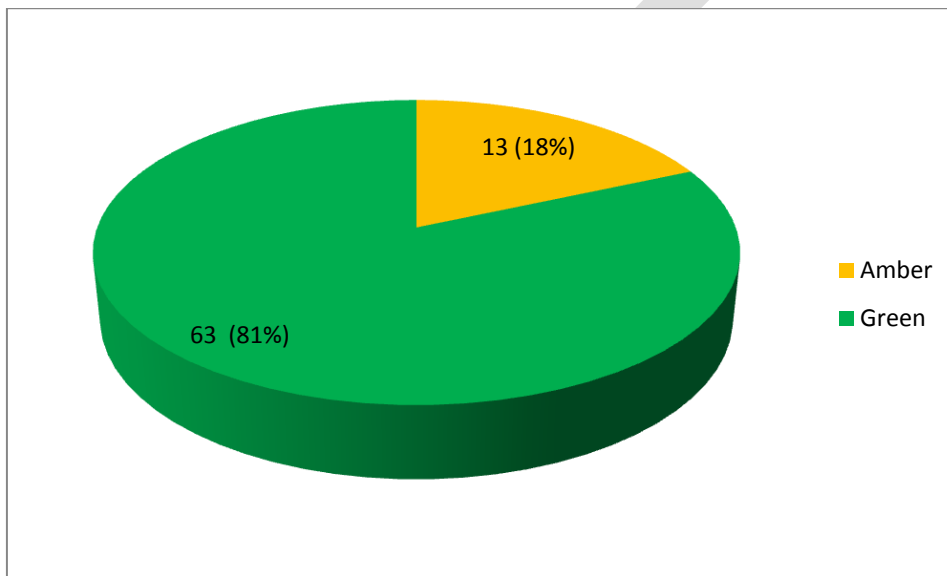


Chart 1: Summary of progress against Bamford Action Plan 2012-15 at October 2014.

9. The Department of Health, Social Services and Public Safety has lead responsibility for the implementation of the Bamford Action Plan 2012-15. However, all actions are assigned to the Department who has responsibility for that particular area of work. Any further queries should be directed to the Department responsible. The relevant contacts are listed below:

Department	Name of contact	Contact Details
Department of Health Social Services and Public Safety (DHSSPS)	Lorraine Brown	Tel: 028 9052 2020 lorraine.brown@dhsspsni.gov.uk
Department of Culture, Arts and Leisure (DCAL)	Tony Murphy	Tel: 028 9051 5208 tony.murphy@dcalni.gov.uk
Department of Education (DE)	Heather Mailey	Tel: 028 9127 9386 heather.mailey@deni.gov.uk
Department for Employment and Learning (DEL)	Stephen Jackson	Tel: 028 9025 7883 stephen.jackson@delni.gov.uk
Department of Enterprise, Trade and Investment (DETI)	Jo Kane (Health and Safety Executive)	Tel: 028 9034 7438 jo.kane@hсени.gov.uk
Office of the First Minister and Deputy First Minister (OFMDFM)	Joan Hardy	Tel: 028 90520719 joan.hardy@ofmdfmi.gov.uk
Department for Regional Development (DRD)	Keith Walsh	Tel: 02890 540631 keith.walsh@drdni.gov.uk
Department for Social Development (DSD)	Eilish O'Neill (supported housing) Joan O'Hara (benefits)	Tel: 028 9082 9317 eilish.oneill@dsdni.gov.uk Tel: 028 9013 8963 joan.ohara@dsdni.gov.uk

ANNEX A: PROGRESS AGAINST BAMFORD ACTION PLAN 2012-15 AT OCTOBER 2014

PROMOTING POSITIVE HEALTH, WELLBEING AND EARLY INTERVENTION

Action No.	Key Action	RAG rating	Progress at October 2014
1	Publish and implement a revised cross-sectoral promoting Mental Health Strategy (DHSSPS)	AMBER	A suicide prevention and positive mental health promotion strategy is substantially drafted. The aim is to issue for consultation in March 2015.
2	Develop final proposals for Early Years Strategy (DE)	GREEN	This action is completed. Learning to Learn - A Framework for Early Years Education and Learning' was published on 7 October 2013. The overall policy aim of Learning to Learn is that all children have equal opportunities to achieve their potential through high quality early years education and learning experiences. Full implementation is expected to be achieved by 2015/16.
3	Implement a 10 year Strategy for Sport and Physical Recreation (DCAL)	GREEN	<p>Sport Matters': The Northern Ireland Strategy for Sport and Physical Recreation, 2009-2019' contains 11 high level Participation targets designed to achieve improvements in sports participation rates.</p> <p>In 2013, DCAL and Sport NI delivered a pilot programme, 'Mental Health and Well-being in Sport' to support the Public Health Agency (PHA) in raising awareness of mental health, break down barriers and perceived stigma within</p>

Action No.	Key Action	RAG rating	Progress at October 2014
			sport on the subject of mental well-being. Funding the Mental Health and Well Being through Sport pilot programme enabled engagement with 5 Governing Bodies of Sport (GBs) and as a result there have been two phases of the programme reaching 85 selected clubs from areas of high social need and within the existing five governing bodies. Additionally, PHA partnership investment enabled Sport NI to deliver 75 mental health awareness training sessions (delivered by Mindwise and Aware Defeat Depression). Reflecting the commitment by Sport NI to further developing mental health and well-being within sport, a working group has been established and will be leading on the development of a longer term strategy to encourage all sports clubs to embrace mental health and well-being
4	Promote an anti-bullying culture within the schools in partnership with the NI Anti-bullying Forum (DE)	GREEN	DE continues to work with NI Anti-Bullying Forum (NIABF) to promote an anti-bullying culture in schools. A wide ranging joint DE / NIABF work programme has been agreed. This includes a commitment for DE to bring forward new anti-bullying legislation within the current NI Assembly mandate.
5	Ensure that persons with a learning disability have equal access to the full range of primary health care services (DHSSPS /	GREEN	Learning Disability Directed Enhanced Services (DES) has been implemented. DES aims to ensure that all adults with a Learning Disability have annual physical and mental health checks and follow up by a health promotion nurse if required. An Evaluation report of the DES was completed earlier in 2014 and 3 forums have been established to take forward key work

Action No.	Key Action	RAG rating	Progress at October 2014
	HSCB)		areas.
6	Progress the next phase of the suicide prevention strategy (DHSSPS)	AMBER	A suicide prevention and positive mental health promotion strategy is substantially drafted. The aim is to issue for consultation in March 2015.
7	Develop and implement New Strategic Direction on Drugs and Alcohol Phase 2, and Strategy Evaluation (DHSSPS)	GREEN	New Strategic Direction (NSD) on Drugs and Alcohol Phase 2, was published by DHSSPS in December 2011. Implementation of NSD is ongoing. The PHA/HSCB have published a draft Commissioning Framework which is informing the commissioning of services and service delivery by the HSC Trusts and the community and voluntary sector. The HSCB have now agreed the reconfiguration of Tier 4 (inpatient) services and this new regional network is being implemented by the HSCB and the HSC Trusts, in partnership with the appropriate independent sector providers.
8	Respond to the National Confidential Inquiry into Suicide and Homicide by People with Mental Illness in Northern Ireland 2011. (DHSSPS / HSCB)	GREEN	The recommendations in the National Confidential Inquiry into Suicide and Homicide by People with Mental Illness in Northern Ireland 2011 are being taken forward through a number of measures including Protect Life, the Self Harm Registry, review of Serious Adverse Incidents, Early Intervention and Crisis Response Treatment, the review of risk management guidance, the implementation of the Regional Child and Adolescent Mental Health Service

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Action No.	Key Action	RAG rating	Progress at October 2014
			Model and the New Strategic Direction on Drugs and Alcohol.
9	Specialist health and safety inspectors and business advisors to provide advice and, where necessary, enforcement in high stress risk work sectors. (DETI)	GREEN	<p>HSENI has a newly branded Mental Well-being at Work Advisory Service which has given practical help to over 45 organisations to identify stressors in the workplace putting action plans in place to reduce the stressors and put in place a stress policy.</p> <p>The NISRA wellbeing survey 2014 has generated a lot of interest from the NICS in implementing mental wellbeing action plans.</p> <p>HSENI have introduced a newly rebranded mental wellbeing website and a free one day awareness seminar on the practical usage of the Management Standards, both launched during the EU Healthy Workplaces Manage Stress year.</p> <p>Registration on the HSENI website for the Awareness Seminar has indicated high interest from NI employers with 2 more fully booked seminars to be provided by March 2015.</p>
10	Promote a focus on pupils' emotional health and wellbeing through a programme of awareness raising and staff capacity	GREEN	<p>The DE 'iMatter' programme continues to be the overarching vehicle for promoting pupils emotional health and wellbeing. Information about support and advice continues to be disseminated to pupils.</p> <p>The questionnaires to be used by schools to assess their current approach to</p>

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	building for all schools. (DE)		<p>promoting mental health are now agreed. Once the related computer based system has been developed and tested a pilot will be run. The target date of completion and piloting of the audit tool is Autumn 2014.</p> <p>A 'Guide to Managing Critical Incidents in Schools' along with a supporting DVD was launched in the on 10 February 2014 and issued to all schools.</p> <p>http://www.deni.gov.uk/index/support-and-development-2/pupils-emotional-health-and-wellbeing/dealing-with-a-critical-incident.htm</p>
11	Maintain access to counselling support which is independent of the school for all pupils of post primary age. (DE)	GREEN	An independent school based professional counselling service funded by DE, is accessible to young people of post primary age, during difficult and vulnerable periods in their lives in post primary mainstream and special schools. Tendering for new counselling contracts is on-going with the aim of having new contracts in place by January 2015.

SUPPORTING PEOPLE

Action No.	Key Action	RAG Rating	Progress at October 2014
12	Publish a strategy for the implementation of recommendations arising from the PSI report on Disability. (OFMDFM)	GREEN	This action is complete. This strategy was launched in February 2013. http://www.ofmdfmi.gov.uk/disability-strategy-2012-2015-revised-010313.pdf
13	Resettle long stay patients from learning disability and mental health hospitals (DHSSPS / HSCB)	AMBER	<p>The resettlement target is largely on track for completion by March 2015 and figures for 2014/15 are in line with the expected profile of plans for this year which expects the majority of resettlements to take place in the 4th quarter.</p> <p>The target for Mental Health patients will be largely met by March 2015. However, a number of patients, including those detained under the Mental Health Order will continue to require hospital admission. The original Programme for Government target was to ensure that “anyone with a mental health problem or learning disability is promptly and suitably treated in the community and no-one remains unnecessarily in hospital.”</p> <p>In terms of the resettlement of people with a Learning Disability, there may</p>

Action No.	Key Action	RAG Rating	Progress at October 2014
			be some slippage on the March 2015 target date for the resettlement of some long stay patients from Muckamore Abbey hospital, where a small number of placements are dependent on new-build schemes in which timescales have slipped due to planning and construction delays.
14	Scope existing supported housing capacity / suitability to maximise resources (DSD)	GREEN	Commissioning programmes for new provision take into consideration capacity/suitability to maximise existing resources.
15	Ensure new build supported housing programmes are 'future proofed' to ensure longevity/sustainability in terms of the tenants. (DSD)	GREEN	The DSD Housing Association Guide includes specific design standards for housing associations who deliver new supported housing. This ensures that all new social housing adheres to Building Regulations and the Lifetime Homes standard.
16	To support and develop the Employment Advisor Teams to deliver services to people with mental ill-health or a learning disability. (DEL)	GREEN	All Advisor teams continue to receive ongoing support, advice and guidance from Disability Employment Manager and Occupational Psychologists. All Front-line Advisers have been provided with a desk-aid designed by a Disability Sector consortium. This helps them recognise certain behaviours & traits of people who may have a mental health condition or a learning disability and advises them how to respond to the customer and at the same

Action No.	Key Action	RAG Rating	Progress at October 2014
			time encourage appropriate referral. A further roll-out of training, to include specific sessions on how to help and support clients with disabilities towards and into employment will be delivered to Employment Adviser Teams from January 2015.
17	Maintain support arrangements and extended eligibility for participants with disabilities on the Training for Success programme. (DEL)	GREEN	DEL provides a guaranteed training place on its Training for Success (TfS) programme for all unemployed young people in the 16-17 age groups (including those with special educational needs). The programme also provides extended eligibility for those with a disability up to age 22. Disability support services, delivered based on identified needs, include: participant coaching/mentoring, interpreter services and disability awareness training.
18	Widen Participation in Higher Education Strategy. (DEL)	GREEN	<p>“Access to Success” the widening participation strategy was published in September 2012. It contains 11 Key Actions to improve accessibility and participation in higher education, including among students with disabilities. DEL is working with Higher Education institutions and other key stakeholders to develop implementation plans for each of the Key Actions.</p> <p>Actions include:</p> <ul style="list-style-type: none"> the launch in March 2014 of “Reach Higher” a single centralised and co-ordinated higher education awareness and aspiration raising

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			<p>campaign to communicate the benefits of Higher Education to disadvantaged groups, including students with disabilities.</p> <ul style="list-style-type: none"> the introduction of the “REACH” programme which aims to expand the range of aspiration and educational attainment raising programmes and the introduction of Widening Access and Participation Plans in which institutions detail their Widening Participation (WP) strategy, provide a review of their past achievement against regional benchmarks and provide a detailed programme of anticipated progress towards the institution's own targets.
19	Establish and progress effective Partnership Agreements and joint working arrangements with post-primary schools, further education, training and apprenticeship providers, HSC Trusts and organisations who act as advocates for young people	GREEN	Partnership Agreements between the Careers Service and Post Primary Schools were issued, agreed, signed and reviewed during 2013/14. Updated Partnership agreements for the 2014/15 academic year and are in the process of being agreed. The target is to have 98% agreed by the end of October 2014. Partnership Agreements are also in place between the Careers Service and further education, training and apprenticeship providers, HSC Trusts and the Youth Justice Agency.

Action No.	Key Action	RAG Rating	Progress at October 2014
	with a variety of barriers, including disabilities. (DEL)		
20	Lead on the implementation of a cross-departmental Strategy - "Pathways to Success" - for those young people Not in Education, Employment or Training (NEET). (DEL)	GREEN	<p>The Pathway to Success (PtS) strategy’s aspiration is that, “by 2020, every young person will not only have an opportunity to access education, training or other preparation for employment but, to the extent that they are able, also avail of that opportunity”.</p> <p>The NEET Advisory Group (NAG), chaired by DEL, brings together key decision makers from Government Departments, voluntary and community, education, health, social care and business sectors and local government.</p> <p>In developing the ‘PtS’ Strategy DEL also helped establish the independent NEET Strategy Forum (NSF) to engage and help join up those organisations in the voluntary and community sector who deliver services in this area. The Forum consists of some 80 members currently, membership is open and Forum members are also represented on the NEET Advisory Group.</p> <p>A formal evaluation of the Strategy has begun and will be available in Dec 2014. 3 key DEL programmes, listed below, make up the key components of the evaluation of the ‘Pathways to Success’ strategy:</p>

Action No.	Key Action	RAG Rating	Progress at October 2014
			<ul style="list-style-type: none"> • Local Employment Intermediary Service • Community Family Support Programme • Collaboration and Innovation Fund
21	To develop Careers Service delivery to support the above mentioned "Pathways to Success" Strategy (for NEETs). (DEL)	GREEN	The Careers service continues to support all 16 and 17 year olds who are not in education, employment or training. 18 – 24 year olds on the Youth Employment Scheme (YES) are being referred to the Career Service for a skills assessment.
22	Continue to work in partnership with DE to increase the level of information sharing in respect of relevant pupil data being shared with DEL's Careers Service including electronic sharing of pupil data via C2K.	GREEN	<p>Data Sharing Agreements have been reviewed with DE in August 2014. Revised agreements are in place for 2014/15 academic year.</p> <p>The electronic transfer of pupil data for 2013/14 year 10 was completed in April 2014, with transfer of approximately 24,000 pupil's information. The electronic download of information for 2014/15 is expected to be complete by January 2015.</p>

Action No.	Key Action	RAG Rating	Progress at October 2014
	<i>(DEL/DE)</i>		
23	Continue to provide specialist support, as appropriate, for young people considering participating in Training for Success (TfS). <i>(DEL)</i>	GREEN	Provision of appropriate targeted support is ongoing. DEL provides Pre-Entry Training Support referral for school-leavers with a disability. These young people are referred by Careers Advisers to receive specialist support by providers specialising in disability and learning support. This process aims to ensure that support needs in training are identified and put in place as soon as possible after commencement of training.
24	Incorporate provision within the design of the new Work Connect Programme to meet the employment needs of those who are claiming Employment Support Allowance and who have mental ill- health and learning disability. <i>(DEL)</i>	GREEN	Since the launch of the Work Connect Programme, 45% of total participants have reported having a mental ill health disability, 7% have a learning disability and 3% have Autistic Spectrum Disorder (ASD). Out of the 111 starts who found employment, 26% have mental illness and 18% have a learning disability and 19% have ASD.
25	To support the uptake of self-directed support and individual budgets in line	AMBER	“Who Cares?” the first stage of the reform of adult care and support was published in September 2012. The document states the need for care and support to be personalised to individual need and focuses on

Action No.	Key Action	RAG Rating	Progress at October 2014
	with Transforming Your Care (DHSSPS)		<p>the concept of personalisation. A Project Board has been established and work is ongoing to secure external expertise to carry out essential financial modelling of the cost of reforms. It is anticipated that consultation on stage 2 proposals will be launched in the Autumn 2016.</p> <p>The HSCB has committed to increasing the uptake of direct payments. Mental Health has seen an increase of 26% from 2012/13 to 2013/14 and Learning Disability has seen an increase of 21% for the same period.</p>
26	Take forward and implement Review of Special Educational Needs & Inclusion (DE)	GREEN	<p>The Special Educational Needs Review proposals relate to all young people with special educational needs, as defined in the 1996 Order, regardless of the particular need. If a child, up to age 19, as a result of mental ill health or a learning disability has special educational needs, then the new framework will include them. The Minister's policy proposals were accepted by the Executive in July 2012. Work is underway to bring forward a draft Bill to the Assembly in the current term.</p>

Action No.	Key Action	RAG Rating	Progress at October 2014
27	Implement "Developing Advocacy Services - A Policy Guide for Commissioners" (DHSSPS)	GREEN	An Independent Advocacy Code of Practice and Standards Framework was launched in June 2014. Members of the Advocacy Network NI have committed to the code of practice and are using it as part of their induction and training programmes for new staff and volunteers. Work to develop an easy read version is almost complete.
28	To support the employment of experts by experience in the commissioning and delivery of mental health and disability services. (DHSSPS)	GREEN	Each Trust has a 15 person steering group to implement the Implementing Recovery through Organisational Change (ImROC) Programme – one third of these are service users/carers. Current Bamford Structures, including the Programme Board and the Learning Disability sub group have parents and carers representation, who contribute to commissioning decisions. Three Trusts have appointed mental health service users in the role of peer support workers. There are proposals to establish Recovery Colleges in all 5 Trust areas which will employ peer support workers.
29	Investigate how information provision on transportation issues can be improved for	GREEN	The refreshed Travel Safe Guide was published in June 2014 and distributed to voluntary groups, learning disability groups and schools. Translink have reviewed their access guide which is available on the

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	people with learning disabilities. (DRD)		Translink website http://www.translink.co.uk/accessibility/translink-access-guide/ and at Translink Stations.
30	Examine options for improving the provision of travel training schemes. (DRD)	GREEN	The Transport Buddy pilot scheme has been evaluated and recommendations have been made for a future roll-out of the scheme. A decision on support from DSC funds is awaited
31	Review the training of staff to ensure that its content covers the needs of people with a learning disability. (DRD)	GREEN	All DRD staff undertake diversity and disability awareness training. This is delivered on a rolling 3 yearly basis. Rural Community Transport Partnership drivers undergo Minibus Driver Awareness Scheme (MiDAS) training which covers issues around people with a disability and how to manage their needs. Translink have provided training to 1720 drivers which covers hidden and learning disabilities and dementia.
32	Promote recovery orientated practice throughout all mental health services (DHSSPS)	GREEN	The “Promoting Recovery” training programme is on-going. Each Trust now has a Recovery Steering Group which is taking implementation forward locally. The Mental Health Core Care Pathway will be launched in October 2014. A training programme to assist implementation will commence in 2014/15.

Action No.	Key Action	RAG Rating	Progress at October 2014
33	Establish an initial assessment of the mental health needs of victims and survivors through a Comprehensive Needs Assessment. (OFMDFM)	GREEN	This action is complete. The Comprehensive Needs Assessment was published on the 23 rd November 2012 and can be accessed on the Commission for Victims and Survivors website. – www.cvsni.org
34	Continue to deliver specialist employment provision to address the employment needs of those clients who have disability related barriers to finding and sustaining work. (DEL)	GREEN	The number of people with mental ill health or a learning disability participating in specialist programmes, eg Condition Management Programme, Work Connect, Workable and Access to Work, is being maintained or is increasing. All of these programmes are demand-led.
35	Enhance and develop the services to assist clients who transfer from Incapacity Benefit to Job Seekers Allowance. (DEL)	GREEN	The Condition Management Programme (CMP) is available to all Job Seekers Allowance clients throughout the Jobs and Benefits Offices/Job Centre Network. All Front-line Advisers have been provided with a desk-aid designed by a Disability Sector consortium. This helps them recognise certain behaviours & traits of people who may have a mental health condition or a learning disability and advises them how to respond to the customer and at the same encourage

Action No.	Key Action	RAG Rating	Progress at October 2014
			appropriate referral, including to CMP. The CMP staff from the Health Trusts also deliver awareness sessions to inform them of the support that they can provide to JSA clients with health problems, especially those with mental ill-health and musculo-skeletal conditions. A further roll-out of training, to include specific sessions on how to help and support clients with disabilities towards and into employment will be delivered to Employment Adviser Teams from January 2015.
36	"Health in Mind" programme to improve the quality of life of 25,000 adults affected by mental ill-health through the provision of information, learning and reading activities. (DCAL)	GREEN	The project continues to exceed initial targets. Funding is due to end in January 2015, however a funding extension is expected to April 2015. Further strategic development for the programme will include focus on Targeting Social Needs areas, rural areas and linkages with Health Living Centres and other community and voluntary organisations involved in health and wellbeing. A partnership is being developed between Libraries NI and DARD to support the delivery of this programme to rural communities

SUPPORTING CARERS

Action No.	Key Action	RAG Rating	Progress at October 2014
37	Enhance the arrangements to meet demand for respite including emergency respite and short break care <i>(DHSSPS)</i>	GREEN	Provision of respite is based on a carers assessment, the range and choice of respite has been extended and improved. The number of hours available has increased by 20,000 hours for Mental Health and 11,000 for Learning disability since 2012
38	To provide support to all carers in order that they may continue in their caring role. <i>(DHSSPS)</i>	AMBER	The HSCB is striving to ensure that all carers are offered a carers assessment. The number of carers assessments offered has increased by 27.5% from 2012/13 to 2013/14.
39	Carry out a scoping exercise to ascertain future caring requirements for people with a learning disability living with elderly carers where there is a risk of a breakdown in caring arrangements and develop	GREEN	Research is currently underway into the future care needs of older people with a learning disability and their families and carers. A plan which will consider both housing and care elements will be developed in conjunction with DSD. Phase one for carers of adults aged over 50 is complete and phase two for adults with a learning disability aged over 35 is currently underway. A costed plan for Phase One has been completed and a bid made for

Action No.	Key Action	RAG Rating	Progress at October 2014
	a rolling costed plan to support them. (DHSSPS/DSD)		funding.

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BETTER SERVICES

Action No.	Key Action	RAG Rating	Progress at October 2014
40	Monitor/review departmental capital budget (DHSSPS)	GREEN	Mental Health and Learning Disability policy leads regularly liaise with relevant branches within the Department on proposed and current capital schemes.
41	Complete research into priorities highlighted by Bamford rapid reviews (DHSSPS)	GREEN	All the priority research projects are underway, led by the Public Health Agency, and involving universities, HSC organisations and PPI representatives. The results from the first project, "Parental Alcohol Use and Resilience in Young People in Northern Ireland: A study of Family, Peer & School Processes" is currently undergoing a peer review process and will be published in the near future. http://www.publichealth.hscni.net/publications/bamford-rapid-reviews
42	To ensure Personal and Public Involvement, (PPI), in planning, commissioning, delivery and evaluation of services in line with guidance. (DHSSPS)	GREEN	DHSSPS issued guidance on effective PPI implementation in Sep 2012. Implementation of this guidance is being led by the PHA through the Regional PPI Forum.

Action No.	Key Action	RAG Rating	Progress at October 2014
43	To carry out a qualitative research study into our customers who have a disability to allow us to obtain an insight into the thoughts and behaviours of this specific group of customers. (DSD)	GREEN	The research has been completed and published by DSD in December 2013. http://www.dsdni.gov.uk/dla_and_aa_-_the_impact_of_the_benefits_and_an_exploration_of_dla_and_work.pdf
44	To develop and implement a strategy for increasing the uptake of benefits. (DSD)	GREEN	Maximising Incomes and Outcomes - a 3 year plan for improving the uptake of benefits - was launched by the DSD Minister on 3 July 2013. Progress against year 2 remains on target and should be completed by March 2015.
45	To work in Partnership with organisations and government departments which are impacted by Universal Credit. (DSD)	GREEN	Various governance structures have been established to include all organisations impacted by Universal Credit in the development of customer journeys, planning and communications. There is also ongoing consultation between relevant Departments to define eligibility for other benefits that are available to those in receipt of Social Security benefit, for example, free school meals. These are known as 'passported' benefits. Work is on-going but has been delayed due to uncertainty around the Welfare Reform Bill.

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46	To improve access to advice and information on services and support available .(DHSSPS)	GREEN	Work is on-going on the creation of a new mental health services information hub. It will be hosted on the NI Direct Website. It is anticipated that this will be fully operational by April 2015. Work is also underway on creating a web page for the new Mental Health Care Pathway. This will be linked to the NI Direct Page. In addition a new Children and Adolescent Mental Health services web page has been developed on the Family Support Network. http://www.familysupportni.gov.uk/
47	Improve services for children with challenging behaviours and their carers. (DHSSPS/DE)	AMBER	This action is being progressed through the Children with Disability Sub Group of the Children and Young Peoples Strategic Partnership Board. Subject to funding the HSCB plan to support the development of community level 3 services which will improve early intervention within schools and with families.
48	Develop and implement a Service Framework for learning disability services. (DHSSPS)	GREEN	A Service Framework for learning disability services was launched in September 2012. An action plan developed by HSCB is in place for the implementation of the 34 Standards, with oversight by a regional group.
49	Maintain direction of HSC funding towards community based services (DHSSPS)	GREEN	The percentage of the total learning disability expenditure directed towards community-based services continues to increase. 83% of HSC spend on learning disability services in 2012/13 was in community services and 85%

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			in 2013/14.
50	Enhance provision of person – centred day opportunities (including employment provision) for people with a learning disability that facilitate integration into the community (DHSSPS)	AMBER	Consultation on a Day Opportunities Model ended on 10 January 2014. Implementation has now commenced and is being overseen by a Regional Group which had its first meeting in September 2014. A range of Departments are represented, full implementation is dependent on provision of additional resources in 2015-18.
51	Complete and maintain a map of learning disability services across Northern Ireland (DHSSPS)	AMBER	The HSCB will commence development of a web based map of learning disability services following completion of the mental health service mapping exercise (action 61 refers).
52	Improve transitions planning for all children with statement of special educational needs. (DE)	GREEN	The Education and Training Inspectorate report, "A Survey Report on Transition Arrangements from Special Schools and Mainstream Learning Support Centres to Post-School Provision" was published on 1 September 2014. DE and DHSSPS are considering the report's recommendations. http://www.etini.gov.uk/index/surveys-evaluations/surveys-evaluations-post-primary/surveys-evaluations-post-primary-2014/a-survey-report-on-

Action No.	Key Action	RAG Rating	Progress at October 2014
			transition-arrangements-from-special-schools-and-mainstream-learning-support-centres-to-post-school-provision-2.pdf DN - For Discussion at Ministerial Meeting
53	Development of UK wide framework for learning disability nurses. (DHSSPS)	GREEN	Complete. The NI action plan for “Strengthening the Commitment” was launched in July 2014. The action plan will be implemented and monitored by a regional implementation group who will report to the office of the Chief Nursing Officer on an annual basis. http://www.dhsspsni.gov.uk/learning-disability-action-plan.pdf
54	Develop a plan for community forensic learning disability services taking account of service to be provided with available resources and which makes full use of other forensic arrangements in place. (DHSSPS)	GREEN	A model for community forensic learning disability services has been developed and the HSCB has bid for funding in 2014/15 to take this forward.
55	Community Dental Service	GREEN	Oral Health Issues are being addressed and preventative measures

Action No.	Key Action	RAG Rating	Progress at October 2014
	to undertake an annual oral health assessment for each L.D. client and produce an individual oral health plan, referring as appropriate for care. (DHSSPS)		employed.
56	Community Dental Service to provide training/ training materials for staff in day care facilities re significance of oral health issues. (DHSSPS)	GREEN	Regular training is being provided for staff.
57	Improve the experience of people with LD using acute general hospitals based on the GAIN Guidelines "Caring for people with a learning disability in general hospital settings" (DHSSPS)	AMBER	An RQIA review of the care of people with a learning disability in acute hospitals is at final editing stage. The HSCB and PHA will implement the findings of this review.

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Action No.	Key Action	RAG Rating	Progress at October 2014
58	Implement a regional Bed Management Protocol for those with a learning disability. (DHSSPS)	GREEN	The HSCB is developing a Bed Management Protocol for those with a Learning Disability. The protocol is expected by March 2015
59	Re-direct HSC funding towards community based services. (DHSSPS)	GREEN	The percentage of total mental health expenditure on community based services continues to increase. 56% of HSC mental health expenditure in 2013/14 was in community services, this compares with 53% in 2010/11.
60	Implement the Mental Health Service Framework across HSC. (DHSSPS)	AMBER	There has been some progress on some of the standards. A fundamental review of the Mental Health Framework is underway. A revised framework is expected by April 2016.
61	Provide information on children's, adolescent and adult mental health services for use by the public, GPs and other clinicians. (DHSSPS)	AMBER	Data Collection for the Mental Health Services Mapping was completed in 2013, work is on-going with NI Direct to resolve technical difficulties in relation to hosting the web page. It is anticipated these pages will be fully operational on/before April 2015.
62	Implement service model for	GREEN	The Regional Service Model for Child and Adolescent Mental Health

Action No.	Key Action	RAG Rating	Progress at October 2014
	CAMHS services. (DHSSPS)		Services (CAMHS) was published by DHSSPS in July 2012, and is being implemented in the HSCB through a Regional Steering Group and Local Implementation Teams in each Trust. Trusts have now established Primary Care and Crisis Resolution and Home Treatment Teams.
63	Improve and harmonise model for crisis response and home treatment services. (DHSSPS)	GREEN	A review of crisis response and home treatment services has been completed and findings have been analysed. A draft report has been prepared and was presented to the HSCB Mental Health Commissioning team in October 2014.
64	Enhance availability of psychological therapies. (DHSSPS)	GREEN	Pilot Primary Care Talking Therapy Hubs have now been established in each Trust.
65	Improve access to computerised Cognitive Behavioural Therapy programmes. (DHSSPS)	GREEN	Over 5000 people have signed up for the Beating the Blues programme, uptake continues to increase.
66	Introduce legislation to extend the provisions of the Mental Health (NI) Order 1986 to private hospitals.	GREEN	This action is complete. The Private Hospitals (Mental Health) Regulations (Northern Ireland) 2013 came into operation on 31 March 2013.

Action No.	Key Action	RAG Rating	Progress at October 2014
	(DHSSPS)		
67	Evaluate implementation of regional guidance on assessment and management of risk in mental health and learning disability services. (DHSSPS)	GREEN	<p>Following consideration by a multidisciplinary group of the emerging themes, such as recovery oriented practice and co-production of care plans which include personal safety, it was agreed that the development of the Regional Mental Health Care Pathway would address the issues by the RQIA. This Care Pathway was launched in October 2014.</p> <p>The Care Pathway will be supported by new regional documentation, including where appropriate to address risk assessment and management within a safety plan, and will initially be implemented in adult mental health services before rolling out across all mental health services</p>
68	Enhance medicines management services for vulnerable patients with mental illness living in the community. (DHSSPS)	GREEN	<ul style="list-style-type: none"> • A specialist mental health medicines information website 'Choice and Medication' has been launched for use of all community pharmacists, mental health staff and all NI citizens, hosted on HSCB and CPNI websites. http://www.choiceandmedication.org/hscni/ • A dedicated SHSCT pharmacist has been working with the lead Consultant and home treatment team to establish the role of a specialist community mental health pharmacist within the home treatment team. A pilot is also underway involving a specialist mental health pharmacist in

Action No.	Key Action	RAG Rating	Progress at October 2014
			<p>Belfast Trust.</p> <ul style="list-style-type: none"> • Reviews of nursing home patients taking mental health medication have been commissioned involving pharmacist prescribing; • A service specification for community pharmacists is under development.
69	Enhance services for people with a personality disorder. (DHSSPS)	GREEN	Community based Personality Disorder services are operational in all 5 Trusts and Prison Health. A regional clinical network to share services, skills and expertise, including PBNi and Prison Health is in place and continues to take forward work in this area. A Care Pathway for Personality Disorders was launched on the 10 th October 2014.
70	Maintain the provision of specific eating disorders in-patient service capacity within each Trust. (DHSSPS)	GREEN	A Regional Eating Disorders Care Pathway is nearing completion. Work continues to develop local in-patient capacity in terms of staff awareness and training; 3-4 beds are available in each Trust, with in-reach support from community eating disorder teams.
71	Ensure provision of appropriate low secure and community forensic services in line with 2011 Review.	AMBER	Community mental health forensic teams are now in place and a centrally funded training programme continues. 3 newly refurbished low secure facilities are now in use. Work is ongoing to prepare a bid for the required resources to support these.

Action No.	Key Action	RAG Rating	Progress at October 2014
	(DHSSPS)		
72	Take forward action plan to improve dementia services in line with NI strategy. (DHSSPS)	GREEN	<ul style="list-style-type: none"> • HSCB has been invested in the development and enhancement of memory services/clinics across all 5 Trusts. • A multi-agency/disciplinary working group is taking forward recommendations from the Dementia Strategy relating to memory services. This will result in the development of a service specification, care pathways, development of minimum standards for services and potentially the development of a regional tertiary service. • Funding from OFMDFM and Atlantic Philanthropies is being directed to three major project streams i.e. (i) Awareness raising, information & support, (ii) training including a specific project on delirium and (iii) respite, short breaks and support to carers. • Funding from Atlantic Philanthropies and PHA has been invested in a number of research projects including technology enriched supported housing, medicines management, risk communication, evaluation of a health care passport, pain assessment and management for persons with dementia nearing the end of life and advanced care planning.
73	Improve Perinatal mental	GREEN	A Regional Care pathway for perinatal mental health services was

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Action No.	Key Action	RAG Rating	Progress at October 2014
	health services. (DHSSPS)		launched in December 2012 and is being rolled out. A regional multi-disciplinary group is preparing a report on the recommendations for a service model for NI following audit results on the need for local specialist mother and baby inpatient provision.

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BETTER STRUCTURES

Action No.	Key Action	RAG Rating	Progress at October 2013
74	Ensure relevant Inter-Departmental and cross sectoral structures are maintained. (DHSSPS)	GREEN	The Bamford Action Plan 2012 – 2015 was published in March 2012. Interdepartmental meetings take place twice yearly and monitoring of the plan is ongoing. The Inter Departmental Ministerial Group on Learning Disability and Mental Health also meets twice yearly.
75	Sponsor work on cross-cutting issues, involving the relevant agencies at local level along with service users and their carers. (DHSSPS)	GREEN	The Patient Client Council and the Bamford Monitoring Group continue to work on a number of cross-cutting issues involving service users and carers. A key project in the last year has been consideration of the needs of elderly carers of people with a learning disability or a mental health problem which included a workshop on this issue June 2014.
76	New mental capacity legislation. (DHSSPS)	AMBER	Consultation on the civil provisions of the draft Bill (for which DHSSPS is responsible) was completed on 2 nd September 2014. The consultation also included a policy statement on the criminal justice provisions (a matter for Department of Justice). It is intended to submit the Bill to the Executive in March 2015 for approval to introduce in the Assembly, with a view to attaining Royal Assent by March 2016.

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DHSSPS

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